



Public Utility Commission of Texas

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News Release

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PUC Levies Administrative Penalty of \$68,000, Appoints a Temporary Manager

AUSTIN – As part of its ongoing efforts to protect Texas utility customers, the Public Utility Commission of Texas approved, in separate dockets, a settlement agreement for \$68,000 in administrative penalties and ordered the appointment of a temporary manager at the Commission’s open meeting on Thursday, February 28, 2019.

The approved settlement agreement regards electric service quality involving a transmission and distribution utility (Docket [48826](#)). The utility agreed to pay a penalty of \$68,000.

The Commission also appointed a temporary manager over an abandoned water utility (Docket [49069](#)).

About the Public Utility Commission

Our mission is to serve Texas by regulating the state’s electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit <http://www.puc.texas.gov>.

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