



## Public Utility Commission of Texas

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### **PUC Orders Administrative Penalties and Refunds of \$225,000**

AUSTIN – The Public Utility Commission of Texas approved, in separate dockets, three settlement agreements for \$136,205.75 in administrative penalties and \$88,794.25 in refunds at the Commission’s open meeting today.

The Commission approved a settlement agreement involving electric utility billing against a company that owns multiple apartment complexes in Texas (Docket [48925](#)). The company agreed to pay an administrative penalty of \$96,205.75 and provide refunds totaling \$88,794.25 to current and former tenants.

The Commission also approved a settlement agreement against a transmission and distribution utility regarding inaccurate disconnect switch telemetry that may have contributed to higher-than-normal market prices (Docket [48926](#)). The TDU agreed to pay an administrative penalty of \$25,000.

The Commission also approved a settlement agreement against a power generation company involving a non-spinning reserve service failure (Docket [48927](#)). The PGC agreed to pay an administrative penalty of \$15,000.

#### **About the Public Utility Commission**

Our mission is to serve Texas by regulating the state’s electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit <http://www.puc.texas.gov>.

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