



## Public Utility Commission of Texas

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### **PUC Imposes More Than \$325,000 in Penalties**

*Also Revokes Eight Non-Functioning CCNs, Appoints Temporary Manager*

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AUSTIN – The Public Utility Commission of Texas approved six settlement agreements, ordering the payment of \$328,500 in administrative penalties. The Commission also revoked eight certificates of convenience and necessity (CCNs) and appointed a temporary manager to a water utility.

The Commission approved a settlement agreement against a retail electric provider regarding a history of failing to timely file annual reports (Docket [49408](#)). The REP agreed to pay an administrative penalty of \$10,000. The Commission also approved a settlement agreement against another REP regarding improper enrollment, bills, and disconnection notices (Docket [49684](#)). The REP agreed to pay an administrative penalty of \$90,000.

The Commission also took up three settlement agreements involving Emergency Response Service, a demand response tool used to maintain grid reliability. The Commission approved penalties of \$8,500 (Docket [49281](#)), \$25,000 (Docket [49698](#)), and \$15,000 (Docket [49731](#)) against three Qualified Scheduling Entities (QSEs). In addition, the Commission approved a settlement against another QSE involving capacity shortfalls, inaccurate telemetry, and failure to send notifications to all required parties. The QSE agreed to pay an administrative penalty of \$180,000 (Docket [49784](#)).

The Commission also ordered the revocation of eight water CCNs because the business entity that held the CCN no longer existed (Dockets [48458](#), [48459](#), [48460](#), [48469](#), [48470](#), [48471](#), [48472](#), [48473](#)).

Finally, the Commission ordered the appointment of a temporary manager to a water utility (Docket [49871](#)).

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#### **About the Public Utility Commission**

Our mission is to serve Texas by regulating the state's electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit <http://www.puc.texas.gov>.