



Public Utility Commission of Texas

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Press Release

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Public Utility Commission of Texas Assesses \$136,000 in Penalties for Electric and Water Rule Violations, Secures \$68,400 in Market Refunds

Austin, Texas – The Public Utility Commission of Texas (PUC) assessed \$136,000 in penalties and secured \$68,400 in market refunds for violations of electric rules at its open meeting this week. The Commission has primary oversight and economic regulatory authority over the state's electricity, water, and telecommunications industries.

The Commission approved settlement agreements in three separate dockets:

- Docket No. [57028](#): A settlement agreement with a manufactured home rental community that provides submetered water and wastewater service to its residents for rule violations related to billing (16 TAC § 24.283). The company agreed to pay an \$80,000 administrative penalty.
- Docket No. [56684](#): A settlement agreement with a transmission and distribution utility (TDU) for rule violations related to reliability and continuity of service standards (16 TAC § 25.52). The TDU agreed to pay a \$56,000 administrative penalty.
- Docket No. [56859](#): A settlement agreement with an electric utility for rule violations related to inaccurate telemetering of resources during Winter Storm Uri (PURA § 39.151(j); 16 TAC §§ 25.503(e)(3), (f)(2) and (f)(8); and ERCOT Nodal Protocols § 6.4.6(1)). The rule violations resulted in excess revenues for the utility. As part of the settlement agreement, the utility has agreed to pay the excess earnings, amounting to \$68,401.93, back to the market.

Administrative penalty payments are made to the PUC and are ultimately deposited into the state's general fund. Typically, payments must be made within 30 days of the signed final order.



A recording of this week's open meeting is [available here](#) on the PUCT website. The next PUCT open meeting is scheduled for Friday, Jan 31, 2025.

About the Public Utility Commission of Texas

Our mission is to serve Texans by regulating the state's electric, telecommunication, and water and sewer utilities, implementing respective legislation, and offering customer assistance in resolving consumer complaints. Since its founding in 1975, the Commission has a long and proud history of service to Texas, protecting customers, fostering competition, and promoting high quality infrastructure. To learn more, please visit <https://www.puc.texas.gov>.