

Legislative Appropriations Request

For Fiscal Years 2026 and 2027

**Submitted to the
Office of the Governor, Budget Division,
and the Legislative Budget Board**

by



Public Utility Commission of Texas

Submitted- August 16, 2024

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High-Level Agency Overview

The Public Utility Commission (PUCT) was created in 1975 to regulate electricity, water, and telecommunications utilities. Beginning in the 1990s, the Texas Legislature and Congress led efforts to deregulate the electricity and telecommunications industries. The PUCT has shifted from directly setting customer rates to ensuring that customers reap the benefits of competition in these industries. In 1986, jurisdiction over water utilities was transferred to the Texas Water Commission. In 2013, the PUCT Sunset bill transferred regulatory authority for water rates and service area certificates of water and sewer utilities from the Texas Commission on Environmental Quality (TCEQ) to the PUCT beginning in September 2014.

Electricity

The Electric Reliability Council of Texas (ERCOT) manages the flow of power across an electric grid that covers 75% of the land area of Texas and serves 27 million people. Within this region, the PUCT ensures grid reliability; regulates rates and the quality of service for investor-owned transmission and distribution utilities; approves routes for transmission lines; enforces rules concerning customer protection and market power; and oversees the operation of ERCOT. Effective oversight of competitive wholesale and retail markets is necessary to ensure that customers receive the benefits of competition, and the PUCT continues to perform its traditional regulatory function for transmission and distribution utilities across the state. The PUCT oversees the deregulated markets for wholesale power generation and retail electric sales in areas open to retail electric choice. Outside of the ERCOT power region, the rates of the vertically integrated investor-owned utilities remain fully regulated by the PUCT, and the PUCT is involved in multi-state efforts to implement competitive wholesale market structures and appropriate transmission planning that impacts Texas consumers in the Southwest Power Pool (SPP) and Midcontinent Independent System Operator (MISO) power regions.

In February 2021, extreme cold weather across the state froze equipment at power plants while also severely restricting natural gas production and delivery. The resulting power outages affected millions across the ERCOT region for five days. The Legislature subsequently passed landmark reforms of the electric industry including weatherization requirements for power plants, strengthened coordination between the gas and electricity industries, reforms to the wholesale electric power generation market, and an accelerated Sunset review. Prior to the storm, the priority for the PUCT was low-cost electricity. Since the storm, demands from the legislature and the public have shifted the focus to reliability-first.

Over the last three years, the PUCT has worked on numerous reforms, through public workshops, meetings, and public comments from the public, industry, stakeholder groups, and others. This work includes two major expansions of the PUCT's weatherization rules, requirements for generators to secure backup fuel supplies, new consumer protection measures, and significant wholesale market changes. The effort remains ongoing and focuses on the overall design of the ERCOT wholesale market and implementing legislation passed in the 88th Legislative Session in 2023.

In the months since the end of the 88th Legislative Session, the PUCT completed 24 rulemaking projects to implement new legislation, as well as taking thousands of pages of public comment, and held over 10 public workshops. The number of rulemakings completed at the PUCT has increased by 300% from FY 2021 to FY 2024.

The PUCT went through Sunset Review during the 2022-2023 review cycle, resulting in the passage of HB 1500 which continued the PUCT and the Office of Public Utility Counsel (OPUC) for six years through 2029. HB 1500 included agency governance and organizational best practices, electricity and water reforms, improvements to public communication, and enhanced contract and data management. Notable items include adding an additional commissioner as a nonvoting member of the ERCOT Board of Directors, requiring Commission approval of ERCOT protocols, reviewing of electric distribution systems to optimize restoration times during weather events, requiring generators to pay reasonable costs to interconnect with transmission systems, extending the length of water and wastewater emergency temporary manager

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appointments, and allowing public testimony at Commission meetings on agenda items.

HB 2555, 88th Legislative Session, allowed electric utilities to file resiliency plans with the PUCT to enhance the resiliency of transmission and distribution systems. In February 2024, the PUCT completed rulemaking allowing it to review each utility's needs case-by-case with the goal of decreasing outage restoration times and mitigating damage to existing structures.

In response to extreme weather events including the February 2024 Panhandle wildfires, May 2024 Derecho, and Hurricane Beryl, the PUCT has taken steps to improve communication with utilities, local officials, and the public, enhance resiliency, and increase transparency.

At the direction of Governor Abbott, the PUCT opened an investigation into the underlying causes of power outages in the aftermath of the severe weather events, May 2024 Derecho and July 2024 Hurricane Beryl. The PUCT opened a public comment form through the PUCT website encouraging consumers in storm-affected areas to share their experiences with power outages and utility performance during the weather events. Additionally, voluntary requests for information targeted at local governments, retail electric providers, power generation companies, medical and eldercare facilities, and community centers and organizations were released to share details about how they were affected by electric, water, sewer, or telecommunications utility outages during those events. The report will be submitted to the Legislature no later than December 1, 2024.

The 88th Legislative Session brought landmark legislation and funding to create the Texas Energy Fund for new electric generation in Texas. Following the passage of SB 2627 and subsequent voter approval, the PUCT began implementing the Powering Texas Forward Act, which provides grants and loans to finance the construction, maintenance, modernization, and operation of electric facilities in Texas. The Commission has adopted rules for the in-ERCOT loan program and completion bonus grant program and is in the process of completing rulemaking for the additional programs: backup power package loans and grants, and outside-ERCOT grants.

The resources contained in this request will enable long-term sustainable improvements in the electricity system.

Water and Wastewater

Following the transfer of economic regulation of water and wastewater from the Texas Commission on Environmental Quality to the PUCT in 2013, the PUCT has leveraged its ratemaking experience with electric utilities, while acknowledging key differences between the industries.

There are 379 retail water utilities in the state. For rate-setting purposes, water and wastewater utilities in Texas are broken up into four classifications: Class A, B, C, and D. Each classification is based on the number of connections the utility serves, with Class A being the largest. The largest Class A retail water utility in Texas serves 63,728 connections. In contrast, the smallest electric utility under PUCT jurisdiction serves more than 260,000 connections.

In particular, the very small retail water utilities have proven difficult to regulate. Eighty-seven percent of the retail water utilities in the state are Class D utilities, which serve fewer than 500 connections. Significant efforts have been made to streamline the regulation of Class D utilities, but the smallest utilities often require greater assistance and agency resources than are needed to process similar matters for the larger Class A, B, and C retail water utilities. Across the agency, approximately 60% of staff time is spent on retail water utilities. The five staff members of the Division of Utility Outreach (DUO) responded to 2,696 calls from retail water utilities in FYs 2023 and 2024, collectively.

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DUO works collaboratively with the Office of Public Engagement (OPE) to promote effective oversight and management, leading to an improved customer experience. Recent outreach includes two mass mailouts to investor-owned utilities and over 400 retail water and wastewater utilities, and one mass mailout to over 700 water supply corporations to remind them of upcoming requirements.

Failing water utilities across the state also absorb a significant amount of agency resources. Increasingly, the PUCT intervenes to rehabilitate failing water utilities to ensure the continuity of service to customers. These failing systems suffer from aging infrastructure and ineffective management, often the culmination of decades of neglect. This appropriations request includes continuation of the PUCT's existing water utility funding of \$10 million. This is the amount of revenue transferred from TCEQ to PUCT based on TCEQ's Regulatory Assessment Fee charged to investor-owned utilities and water supply corporations. However, it does not cover the other work the PUCT is doing related to water utilities, meaning those functions are currently subsidized by PUCT's general appropriations.

To address this under-funding, the PUCT's appropriation from the Water Resource Management Account 153 could be increased. Alternatively, the method of finance could be streamlined by funding the PUCT water utility activities using the Utility Gross Receipts Assessment. Electric utilities pay one-sixth of one percent of their gross receipts. Adding the water utilities that the PUCT regulates to the Utility Gross Receipts Assessment would simplify the appropriations process, relieve the administrative burden of transferring funds between agencies, and be more transparent to the taxpayer. The overall amount of appropriation would not change, only the method of finance. This change would produce a fee decrease for water utilities and customers.

Telecommunications

The role of the PUCT in regulating the telecommunications industry is now largely restricted to administering the Texas Universal Service Fund, which supports high-cost rural telephone service and telecommunications services for low-income or disabled customers. The PUCT has never had a role in regulating internet service.

PUCT Organization

The PUCT's current organizational structure is based on the agency's major functional responsibilities and reflects the Commission's mission, goals, and objectives as set out in its Strategic Plan. The divisions of the agency are Agency Operations, Communications, Compliance & Enforcement, Consumer Protection, Critical Infrastructure Security and Risk Management, Energy Efficiency, Infrastructure, Legal, Market Analysis, Office of Public Engagement, Rate Regulation, Rules & Projects, Texas Energy Fund, and Utility Outreach.

Following Winter Storm Uri, it was made clear the PUCT needed to improve its communication with the public. In August 2022, the PUCT created the Office of Public Engagement (OPE) to help the public participate in all aspects of the PUCT's work and received additional funding in the 88th Legislative Session to expand the division. The actions of the PUCT impact the safety and pocketbooks of Texans, but the agency's work can be technical and difficult to understand. OPE serves as a resource to the public to explain PUCT processes and instruct Texans on how to participate in rulemakings, rate cases, hearings, and other important activities.

OPE also advises the Commission on how to make the PUCT more accessible to all Texans. In FY 2023-2024, OPE responded to 775 customer questions about the work of the PUCT and how to participate. These are often from customers who have received a notice of a rate increase and want to protest. OPE has also made presentations at thirty-one events across the state from Amarillo to George West.

In March 2024, the PUCT established a new Energy Efficiency (EE) division. The division focuses on energy efficiency program planning and goals, demand response

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programs, and low-income and underserved populations.

The Commission is currently composed of the following members:

PUCT COMMISSIONERS	TERM	CITY
Chairman Thomas J. Gleeson	January 23, 2024 - Present	Pflugerville
Commissioner Kathleen Jackson	August 5, 2022 - Present	Beaumont
Commissioner Lori Cobos	June 17, 2021 - Present	Austin
Commissioner Jimmy Glotfelty	August 6, 2021 - Present	Houston
Commissioner Courtney K. Hjaltman	June 26, 2024 – Present	Austin

Appropriations

The PUCT’s appropriations request was developed following the detailed instructions provided by the Office of the Governor’s Budget and Policy Division and the Legislative Budget Board and focuses resources on the policy priorities outlined by state leadership. The PUCT undertook a comprehensive review of agency needs to effectively perform its mission in order to create an appropriations request for the FY 2026-2027 biennium that would address the customer service challenges of the PUCT; allow the PUCT to process its contested caseload more efficiently; increase the agency’s ability to focus on infrastructure reliability and resiliency; and prepare the PUCT for growth of the Texas Energy Fund, which supports construction and modernization of dispatchable electric generating facilities.

Baseline Appropriations Request

The total baseline General Revenue-related limit for the PUCT for the FY 2026-2027 biennium is \$66.3 million (\$56.3 million in General Revenue and \$10 million in General Revenue-Dedicated funds from Water Resource Management Account No. 153). Additionally, the PUCT has appropriated receipts of \$950,000, and \$5 billion in appropriations for the Texas Energy Fund. The PUCT’s total baseline request equals the agency’s FY 2024-2025 appropriation and maintains the PUCT’s full-time employee (FTE) baseline cap at 283 for the FY 2026-2027 biennium.

Exceptional Items

The PUCT is requesting \$7,846,850 in fiscal year 2026 and \$7,646,850 in fiscal year 2027 in exceptional items to increase staffing to keep pace with the necessary regulatory functions to ensure reliable utility services at a reasonable cost for Texans and address customer service and caseload growth challenges; implement a case management system as recommended by the Sunset Commission; enhance PUCT’s focus on infrastructure reliability and resiliency; support expansion of the Texas Energy Fund; and refresh the Power to Choose resource. The PUCT is requesting a total of 53 FTEs among the exceptional items outlined below.

Exceptional Item 1: Staffing Increase

The PUCT has a need for additional staff to fulfill the agency’s mission, and address customer service and caseload challenges arising from increasing volumes and growing workload.

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For example, legislation in recent years has expanded the number of rate-related contested case proceedings, such as:

- An increased number of the types of cost-recovery proceedings and an increase in the number of times per year that utility companies can apply for certain streamlined cost-recovery mechanisms—e.g., Distribution Cost Recovery Factor (DCRF) filings (twice per year); interim Transmission Cost of Service (TCOS) filings (twice per year); the Transmission Cost Recovery Factor (TCRF) filings (twice per year); the Generation Cost Recovery Rider (GCRR) once per year; energy efficiency cost recovery factor (EECRF) once per year.
- For water, there are also now streamlined filings in the form of System Improvement Charge (SIC) filings.
- There are additional rate-related issues and cases involving issues such as storm-hardening costs, resiliency costs, mobile generation costs, and vegetation management costs.
- All the above streamlined proceedings impose requirements for subsequent additional review in comprehensive rate proceedings.
- Recent legislation allows for "relate-back" rates, which requires an additional step in the rate-setting process of comprehensive rate proceedings.
- The PUCT anticipates there will be future cases filed in response to recent weather events proposing legislatively authorized securitization financing for recovery of storm-related costs.

In a second example, complaint dockets have steadily increased, from 27 in FY 2019, to 49 in FY2021 which included Winter Storm Uri, to 91 in FY 2024, as of the end of July (missing one month of data).

Statistics throughout the contested case cycle show significant growth that the PUCT is adjusting to process. In addition, the growth in the agency size during the current biennium has created a need for more administrative, legal support, and operations staff to support the increased number of agency FTEs.

In this exceptional item, the PUCT is requesting 35 FTEs, spread throughout the agency but with a particular focus on the contested case process, for a cost of \$7.47 million for the biennium.

Exceptional Item 2: Case Management System

The Sunset Commission report to the 88th Legislature identified the need for PUCT to improve its case processing data collection and tools, and recommended development of a case management system to streamline and improve its contested case processes. This exceptional item includes the cost associated with addressing this recommendation, including staffing (6 FTEs), hardware, software, and services. The PUCT anticipates this project can be completed within the FY 2026-2027 biennium. The total cost for this project is estimated to be \$3.95 million.

Exceptional Item 3: Infrastructure Resiliency and Reliability

The number of applications for Certificates of Convenience and Necessity (CCNs) has increased over the past two years. Due to legislation passed in 2023 (SB 1076) that shortened the review time for electric transmission CCNs by half, this trend, combined with the increase in water dockets, will continue and accelerate. After the Commission approves a Permian Basin Reliability Plan (the plan is currently filed with the Commission for consideration) and reliability plans for other areas in the state, the number of electric CCN applications filed will increase tremendously. The Permian Basin Plan alone could result in numerous CCN applications. In addition, newly added resiliency plans and reports required by legislation create the need for additional FTEs across the contested case process.

The PUCT intends to develop a system similar to the federal Department of Energy's Eagle-I system, which compiles utility outage data into one map that is constantly

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updated as outages occur and are resolved. The State Operations Center needs more detailed information than what the federal system provides. This system will also provide up-to-date outage information to state leadership and the public. The PUCT anticipates developing requirements for this system and rules on how Texas utilities will provide this data in FY 2026, and plans the software development project for FY 2027.

The request for this exceptional item is for 8 FTEs and \$700,000 in software development costs for a total cost of \$2.76 million for the biennium.

Exceptional Item 4: Texas Energy Fund Expansion

The PUCT is currently appropriated \$5 billion for the Texas Energy Fund (TEF) to provide grants and loans to finance the construction, maintenance, modernization, and operation of electric facilities in Texas. In FY 2026-2027, the PUCT will have awarded the first set of grants and loans and have entered the monitoring phase of the various programs. The response to the TEF has been greater than anticipated, and the PUCT will need added staff to ensure that all projects in all programs funded by the TEF are monitored appropriately. The PUCT requests four additional FTEs for this program, for a biennial cost of \$813,600.

Exceptional Item 5: Power to Choose Refresh

The PUCT provides Power to Choose for consumers in deregulated communities so that they can compare rates from electricity providers in their areas. This resource was implemented in the early 2000s, and the last significant update was done in 2015. Power to Choose is overdue for a refresh with modern web architecture and an updated user interface. The cost for this project is estimated to be a one-time cost of \$500,000.

Self-Funded, Self-Leveling Designation

The PUCT is requesting designation as a self-funded, self-leveling agency beginning in fiscal year 2026 for the activities funded through General Revenue. Designation as a self-funded agency would require that revenue from the PUCT Gross Receipts Assessment cover the agency's General Revenue appropriation for each fiscal year. Based upon the PUCT's baseline General Revenue request, and assuming that revenue from the Gross Receipts Assessment produced revenue equal to the Comptroller's estimate for the FY 2024-2025 biennium, authorizing the PUCT's self-leveling designation would result in an overall estimated tax reduction of \$81.7 million for the FY 2026-2027 biennium.

The PUCT Gross Receipts Assessment is authorized by Public Utility Regulatory Act (PURA) §16.001(a) and (b). These provisions allow the PUCT to assess one sixth of one percent of the gross receipts collected by public utilities, electric cooperatives, and retail electric providers received from their retail customers. Funds from this assessment are remitted to General Revenue but have not been explicitly dedicated to funding the PUCT. In contrast, similar assessments on water utilities, insurance companies, and other regulated entities have traditionally been used to explicitly fund the underlying regulatory programs at their respective agencies, and those fees are generally adjustable by the respective agency to only fund the authorized appropriation.

Currently, the PUCT is one of four Article VIII agencies (the others being the State Office of Administrative Hearings or SOAH, Health Professions Council, and the Office of Public Utility Counsel or OPUC) that is not designated as self-funded. Implementing this request would require the PUCT to be included in the Appropriations Limited to Revenue Collections rider located in the Special Provisions Relating to All Regulatory Agencies section of the General Appropriations Act. The Comptroller's Biennial Revenue Estimate for FY 2024-2025 estimates the PUCT's Gross Receipts Assessment will generate \$148 million for the biennium. The PUCT's total General Revenue-related baseline for the FY 2026-2027 biennium is \$66.3 million (\$56.3 million in General Revenue and \$10 million in General Revenue-Dedicated funds to Water

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Resource Management Account No. 153). Designation as a self-leveling agency would require the PUCT to set the Gross Receipts Assessment at a rate sufficient to generate revenue in the amount of the agency's General Revenue appropriation each fiscal year instead of the current statutory rate of one-sixth of one percent. This would require a statutory change to PURA §16.001(b), and would result in a fee decrease to utilities and ratepayers.

Substantive Rider Changes

Performance Measure Targets: Performance measure targets for key measures have been updated based on current PUCT projections. Performance measures related to the Texas Energy Fund and the Office of Public Engagement have been added.

Capital Budget: Capital budget amounts have been adjusted for the 2026-2027 biennium.

Unexpended Balance Authority: The PUCT is requesting a non-substantive change to the dates contained in this rider to align with the 2026-2027 biennium.

Sunset Contingency: The PUCT is requesting removal of this rider since the 88th Legislature authorized continuation of the agency.

Contingency for House Bill 2555: The PUCT is requesting removal of this rider since the bill was passed.

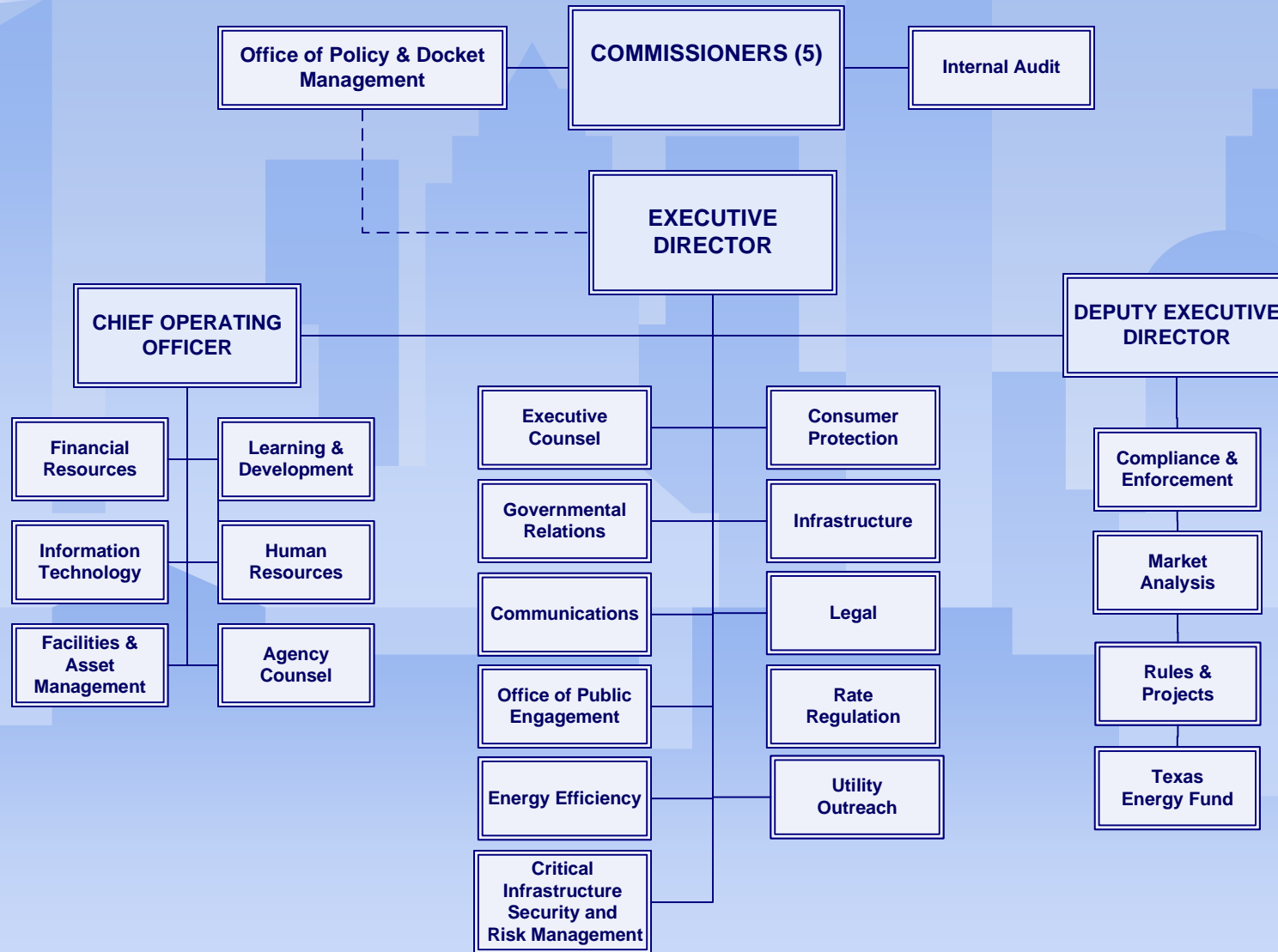
Contingency for Senate Bill 2627: The PUCT is requesting removal of this rider since the bill was passed.

Criminal History Background Check Authority

The PUCT was granted authority to conduct background checks on prospective employees who may have access to the Texas Electricity Supply Chain Map. The PUCT is seeking additional authority to conduct background checks for existing staff who have access to this resource, as well as other confidential critical infrastructure data from other sources.

PUBLIC UTILITY COMMISSION OF TEXAS
 FUNCTIONAL ORGANIZATION CHART
 Fiscal Year 2024

July 2024





CERTIFICATE

Agency Name Public Utility Commission of Texas

This is to certify that the information contained in the agency Legislative Appropriations Request filed with the Legislative Budget Board (LBB) and the Office of the Governor, Budget and Policy Division, is accurate to the best of my knowledge and that the electronic submission to the LBB via the Automated Budget and Evaluation System of Texas (ABEST) and the PDF file submitted via the LBB Document Submission application are identical.

Additionally, should it become likely at any time that unexpended balances will accrue for any account, the LBB and the Office of the Governor will be notified in writing in accordance with House Bill 1, Article IX, Section 7.01, Eighty-eighth Legislature, Regular Session, 2023.

Chief Executive Officer or Presiding Judge

Signature *Connie Corona*

Printed Name Connie Corona

Title Executive Director

Date 8/15/2024

Board or Commission Chair

Signature *Thomas J. Gleeson*

Printed Name Thomas J. Gleeson

Title Chairman

Date 8/15/24

Chief Financial Officer

Signature *Hayley Hall*

Printed Name Hayley Hall

Title Chief Operating Officer

Date 8/15/2024

Budget Overview - Biennial Amounts
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Appropriation Years: 2026-27

	GENERAL REVENUE FUNDS		GR DEDICATED		FEDERAL FUNDS		OTHER FUNDS		ALL FUNDS		EXCEPTIONAL ITEM FUNDS	
	2024-25	2026-27	2024-25	2026-27	2024-25	2026-27	2024-25	2026-27	2024-25	2026-27	2026-27	
Goal: 1. Ensure Competition, Choice, Just Rates, and Reliable Quality Service												
1.1.1. Market Competition	23,686,292	23,324,428					275,500	275,500	23,961,792	23,599,928	700,700	
1.2.1. Utility Regulation	12,130,378	12,630,442	8,074,643	8,125,285			266,000	266,000	20,471,021	21,021,727	4,836,000	
1.3.1. Investigation And Enforcement	7,567,698	7,825,276	1,675,828	1,686,345			133,000	133,000	9,376,526	9,644,621	2,459,900	
1.4.1. Texas Energy Fund		900,000					5,000,000,000	4,985,988,984	5,000,000,000	4,986,888,984	813,600	
Total, Goal	43,384,368	44,680,146	9,750,471	9,811,630			5,000,674,500	4,986,663,484	5,053,809,339	5,041,155,260	8,810,200	
Goal: 2. Educate Customers and Assist Customers												
2.1.1. Information And Education Efforts	2,804,596	2,875,901					47,500	47,500	2,852,096	2,923,401	285,800	
2.2.1. Assist Customers	2,835,205	2,909,590	53,221	53,555			57,000	57,000	2,945,426	3,020,145		
Total, Goal	5,639,801	5,785,491	53,221	53,555			104,500	104,500	5,797,522	5,943,546	285,800	
Goal: 3. Indirect Administration												
3.1.1. Central Administration	4,033,161	3,169,306	103,998	104,651			114,000	114,000	4,251,159	3,387,957	1,998,500	
3.1.2. Information Resources	2,528,262	2,572,010					47,500	47,500	2,575,762	2,619,510	4,399,200	
3.1.3. Other Support Services	106,807	107,443					9,500	9,500	116,307	116,943		
Total, Goal	6,668,230	5,848,759	103,998	104,651			171,000	171,000	6,943,228	6,124,410	6,397,700	
Total, Agency	55,692,399	56,314,396	9,907,690	9,969,836			5,000,950,000	4,986,938,984	5,066,550,089	5,053,223,216	15,493,700	
Total FTEs									283.0	283.0	53.0	

2.A. Summary of Base Request by Strategy

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Goal / Objective / STRATEGY	Exp 2023	Est 2024	Bud 2025	Req 2026	Req 2027
1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service					
1 <i>Maintain Policies to Foster Competition in Telecom & Elec Mkts</i>					
1 MARKET COMPETITION	8,082,840	11,338,510	12,623,282	12,178,044	11,421,884
2 <i>Regulate Providers Ensuring Companies Meet Service Quality Standards</i>					
1 UTILITY REGULATION	8,037,232	9,253,450	11,217,571	10,487,614	10,534,113
3 <i>Ensure Compliance with Statutes, Rules, and Orders</i>					
1 INVESTIGATION AND ENFORCEMENT	3,184,829	4,145,193	5,231,333	4,759,454	4,885,167
4 <i>Administer the Texas Energy Fund Programs</i>					
1 TEXAS ENERGY FUND	0	14,011,016	4,985,988,984	4,986,438,984	450,000
TOTAL, GOAL 1	\$19,304,901	\$38,748,169	\$5,015,061,170	\$5,013,864,096	\$27,291,164
2 Educate Customers and Assist Customers					
1 <i>Inform Customers of Choices & Rights & Facilitate Information Access</i>					
1 INFORMATION AND EDUCATION EFFORTS	1,373,425	1,266,027	1,586,069	1,452,041	1,471,360

2.A. Summary of Base Request by Strategy

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Goal / Objective / STRATEGY	Exp 2023	Est 2024	Bud 2025	Req 2026	Req 2027
<u>2</u> <i>Resolve Complaints Consistent w/Laws & PUC Rules & Orders</i>					
1 ASSIST CUSTOMERS	1,236,385	1,311,787	1,633,639	1,499,162	1,520,983
TOTAL, GOAL 2	\$2,609,810	\$2,577,814	\$3,219,708	\$2,951,203	\$2,992,343
<u>3</u> Indirect Administration					
<u>1</u> <i>Indirect Administration</i>					
1 CENTRAL ADMINISTRATION	925,898	2,427,583	1,823,576	1,670,990	1,716,967
2 INFORMATION RESOURCES	271,767	1,187,036	1,388,726	1,299,034	1,320,476
3 OTHER SUPPORT SERVICES	56,742	57,515	58,792	57,834	59,109
TOTAL, GOAL 3	\$1,254,407	\$3,672,134	\$3,271,094	\$3,027,858	\$3,096,552
TOTAL, AGENCY STRATEGY REQUEST	\$23,169,118	\$44,998,117	\$5,021,551,972	\$5,019,843,157	\$33,380,059
TOTAL, AGENCY RIDER APPROPRIATIONS REQUEST*				\$0	\$0
GRAND TOTAL, AGENCY REQUEST	\$23,169,118	\$44,998,117	\$5,021,551,972	\$5,019,843,157	\$33,380,059

2.A. Summary of Base Request by Strategy

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89th Regular Session, Agency Submission, Version 1

Automated Budget and Evaluation System of Texas (ABEST)

473 Public Utility Commission of Texas

Goal / Objective / STRATEGY	Exp 2023	Est 2024	Bud 2025	Req 2026	Req 2027
<u>METHOD OF FINANCING:</u>					
General Revenue Funds:					
1 General Revenue Fund	19,578,720	25,465,387	30,227,012	28,301,386	28,013,010
SUBTOTAL	\$19,578,720	\$25,465,387	\$30,227,012	\$28,301,386	\$28,013,010
General Revenue Dedicated Funds:					
153 Water Resource Management	3,115,398	5,046,714	4,860,976	5,077,787	4,892,049
SUBTOTAL	\$3,115,398	\$5,046,714	\$4,860,976	\$5,077,787	\$4,892,049
Other Funds:					
176 TEXAS ENERGY FUND	0	14,011,016	4,985,988,984	4,985,988,984	0
666 Appropriated Receipts	475,000	475,000	475,000	475,000	475,000
SUBTOTAL	\$475,000	\$14,486,016	\$4,986,463,984	\$4,986,463,984	\$475,000
TOTAL, METHOD OF FINANCING	\$23,169,118	\$44,998,117	\$5,021,551,972	\$5,019,843,157	\$33,380,059

*Rider appropriations for the historical years are included in the strategy amounts.

2.B. Summary of Base Request by Method of Finance
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

8/16/2024 7:01:31AM

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

METHOD OF FINANCING	Exp 2023	Est 2024	Bud 2025	Req 2026	Req 2027
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GENERAL REVENUE

1 General Revenue Fund

REGULAR APPROPRIATIONS

Regular Appropriations from MOF Table (2022-23 GAA)

\$15,495,380	\$0	\$0	\$0	\$0
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Regular Appropriations from MOF Table (2024-25 GAA)

\$0	\$27,663,837	\$26,425,462	\$28,301,386	\$28,013,010
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RIDER APPROPRIATION

Art IX, Section 18.28

\$846,000	\$0	\$0	\$0	\$0
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Art IX, Section 18.69

\$801,730	\$0	\$0	\$0	\$0
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Art IX, Section 18.49

\$0	\$244,525	\$244,525	\$0	\$0
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Art IX, Section 18.75

\$0	\$557,025	\$557,025	\$0	\$0
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2.B. Summary of Base Request by Method of Finance
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

8/16/2024 7:01:31AM

Agency code: **473** Agency name: **Public Utility Commission of Texas**

METHOD OF FINANCING	Exp 2023	Est 2024	Bud 2025	Req 2026	Req 2027
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GENERAL REVENUE

SUPPLEMENTAL, SPECIAL OR EMERGENCY APPROPRIATIONS

SB 30, 88th Leg, Regular Session

\$35,000	\$0	\$0	\$0	\$0
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Comments: Section 9.02(27)

SB 30, 88th Leg, Regular Session

\$165,134	\$0	\$0	\$0	\$0
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Comments: 5% Salary Increase, 2 Months

LAPSED APPROPRIATIONS

Regular Appropriations from MOF Table (2022-23 GAA)

\$(12,425)	\$0	\$0	\$0	\$0
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Comments: 5% Salary Increase not spent

UNEXPENDED BALANCES AUTHORITY

Art. VIII, Page 53, Rider 3, UB Authority (2022-23 GAA)

\$2,247,901	\$0	\$0	\$0	\$0
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Art. VIII, Page 51, Rider 3, UB Authority (2024-25 GAA)

2.B. Summary of Base Request by Method of Finance
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

8/16/2024 7:01:31AM

Agency code:	473	Agency name:	Public Utility Commission of Texas			
METHOD OF FINANCING		Exp 2023	Est 2024	Bud 2025	Req 2026	Req 2027
<u>GENERAL REVENUE</u>						
		\$0	\$(3,000,000)	\$3,000,000	\$0	\$0
TOTAL,	General Revenue Fund	\$19,578,720	\$25,465,387	\$30,227,012	\$28,301,386	\$28,013,010
TOTAL, ALL	GENERAL REVENUE	\$19,578,720	\$25,465,387	\$30,227,012	\$28,301,386	\$28,013,010
<u>GENERAL REVENUE FUND - DEDICATED</u>						
153	GR Dedicated - Water Resource Management Account No. 153					
	<i>REGULAR APPROPRIATIONS</i>					
	Regular Appropriations from MOF Table (2022-23 GAA)	\$3,115,398	\$0	\$0	\$0	\$0
	Regular Appropriations from MOF Table (2024-25 GAA)	\$0	\$5,046,714	\$4,860,976	\$5,077,787	\$4,892,049
TOTAL,	GR Dedicated - Water Resource Management Account No. 153	\$3,115,398	\$5,046,714	\$4,860,976	\$5,077,787	\$4,892,049
TOTAL, ALL	GENERAL REVENUE FUND - DEDICATED	\$3,115,398	\$5,046,714	\$4,860,976	\$5,077,787	\$4,892,049
TOTAL,	GR & GR-DEDICATED FUNDS	\$22,694,118	\$30,512,101	\$35,087,988	\$33,379,173	\$32,905,059

2.B. Summary of Base Request by Method of Finance
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

8/16/2024 7:01:31AM

Agency code: **473** Agency name: **Public Utility Commission of Texas**

METHOD OF FINANCING	Exp 2023	Est 2024	Bud 2025	Req 2026	Req 2027
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OTHER FUNDS

176 Texas Energy Fund No. 0176

TRANSFERS

ART. IX, Section 18.75

\$0	\$5,000,000,000	\$0	\$0	\$0
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UNEXPENDED BALANCES AUTHORITY

Art. VIII, Page 51, Rider 3, UB Authority (2024-25 GAA)

\$0	\$(4,985,988,984)	\$4,985,988,984	\$0	\$0
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BASE ADJUSTMENT

PER LBB

\$0	\$0	\$0	\$4,985,988,984	\$0
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TOTAL, Texas Energy Fund No. 0176

\$0	\$14,011,016	\$4,985,988,984	\$4,985,988,984	\$0
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666 Appropriated Receipts

REGULAR APPROPRIATIONS

Regular Appropriations from MOF Table (2022-23 GAA)

\$475,000	\$0	\$0	\$0	\$0
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2.B. Summary of Base Request by Method of Finance
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

8/16/2024 7:01:31AM

Agency code:	473	Agency name:	Public Utility Commission of Texas			
METHOD OF FINANCING		Exp 2023	Est 2024	Bud 2025	Req 2026	Req 2027
<u>OTHER FUNDS</u>						
	Regular Appropriations from MOF Table (2024-25 GAA)	\$0	\$475,000	\$475,000	\$475,000	\$475,000
TOTAL,	Appropriated Receipts	\$475,000	\$475,000	\$475,000	\$475,000	\$475,000
TOTAL, ALL	OTHER FUNDS	\$475,000	\$14,486,016	\$4,986,463,984	\$4,986,463,984	\$475,000
GRAND TOTAL		\$23,169,118	\$44,998,117	\$5,021,551,972	\$5,019,843,157	\$33,380,059

2.B. Summary of Base Request by Method of Finance
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

8/16/2024 7:01:31AM

METHOD OF FINANCING	Exp 2023	Est 2024	Bud 2025	Req 2026	Req 2027
Agency code: 473 Agency name: Public Utility Commission of Texas					
FULL-TIME-EQUIVALENT POSITIONS					
REGULAR APPROPRIATIONS					
Regular Appropriations from MOF Table (2022-23 GAA)	218.0	0.0	0.0	0.0	0.0
Regular Appropriations from MOF Table (2024-25 GAA)	0.0	273.0	273.0	283.0	283.0
RIDER APPROPRIATION					
Art IX, Section 18.28	10.0	0.0	0.0	0.0	0.0
Art IX, Section 18.69	6.0	0.0	0.0	0.0	0.0
Art IX, Section 18.49	0.0	3.0	3.0	0.0	0.0
Art IX, Section 18.75	0.0	7.0	7.0	0.0	0.0
LAPSED APPROPRIATIONS					
Regular Appropriations from MOF Table (2022-23 GAA)	(32.2)	0.0	0.0	0.0	0.0
Regular Appropriations from MOF Table (2024-25 GAA)	0.0	(30.0)	0.0	0.0	0.0
TOTAL, ADJUSTED FTES	201.8	253.0	283.0	283.0	283.0

2.B. Summary of Base Request by Method of Finance
89th Regular Session, Agency Submission, Version 1
Automated Budget and Evaluation System of Texas (ABEST)

8/16/2024 7:01:31AM

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

METHOD OF FINANCING

Exp 2023

Est 2024

Bud 2025

Req 2026

Req 2027

**NUMBER OF 100% FEDERALLY FUNDED
FTEs**

2.C. Summary of Base Request by Object of Expense

8/16/2024 7:01:32AM

89th Regular Session, Agency Submission, Version 1
Automated Budget and Evaluation System of Texas (ABEST)

473 Public Utility Commission of Texas

OBJECT OF EXPENSE	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
1001 SALARIES AND WAGES	\$18,543,063	\$24,145,520	\$31,027,899	\$28,062,592	\$28,944,970
1002 OTHER PERSONNEL COSTS	\$1,179,782	\$376,978	\$383,960	\$376,978	\$383,960
2001 PROFESSIONAL FEES AND SERVICES	\$1,048,458	\$17,169,733	\$4,987,890,242	\$4,989,165,797	\$1,914,747
2003 CONSUMABLE SUPPLIES	\$23,809	\$68,100	\$68,100	\$68,100	\$68,100
2004 UTILITIES	\$51,240	\$13,000	\$13,000	\$13,000	\$13,000
2005 TRAVEL	\$101,768	\$172,642	\$173,293	\$157,838	\$161,578
2006 RENT - BUILDING	\$20,670	\$10,000	\$10,000	\$10,000	\$10,000
2007 RENT - MACHINE AND OTHER	\$147,791	\$363,167	\$382,000	\$263,167	\$282,000
2009 OTHER OPERATING EXPENSE	\$2,016,131	\$1,728,977	\$1,603,478	\$1,725,685	\$1,601,704
5000 CAPITAL EXPENDITURES	\$36,406	\$950,000	\$0	\$0	\$0
OOE Total (Excluding Riders)	\$23,169,118	\$44,998,117	\$5,021,551,972	\$5,019,843,157	\$33,380,059
OOE Total (Riders)					
Grand Total	\$23,169,118	\$44,998,117	\$5,021,551,972	\$5,019,843,157	\$33,380,059

2.D. Summary of Base Request Objective Outcomes
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation system of Texas (ABEST)

8/16/2024 7:01:32AM

473 Public Utility Commission of Texas

Goal/ Objective / Outcome	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service					
1 Maintain Policies to Foster Competition in Telecom & Elec Mkts					
KEY 1 % Tx Cities Srvd by 3 or More Certificated Telecommunication Providers					
	72.54%	70.00%	70.00%	70.00%	70.00%
KEY 2 Avg Price Elec/kWh in TX for Residential Customers As % of Nat'l Avg					
	97.46%	85.00%	85.00%	85.00%	85.00%
3 Avg Price Electricity/kWh for TX Commercial Customers As % Nat'l Avg					
	66.77%	70.00%	70.00%	70.00%	70.00%
4 Avg Price Electricity/kWh for TX Industrial Customers As % Nat'l Avg					
	76.87%	75.00%	75.00%	75.00%	75.00%
KEY 5 Avg Ann Resid Elec Bill from Competitive Suppliers as a % of Nat'l Avg					
	127.10%	115.00%	115.00%	115.00%	115.00%
KEY 6 Avg Price/kWh Offered on Power-to-Choose as % of Nat'l Avg					
	102.35%	70.00%	70.00%	70.00%	70.00%
2 Regulate Providers Ensuring Companies Meet Service Quality Standards					
1 Avg Price Elec/kWh for Res Cust from Reg Suppliers as % of Nat'l Avg					
	88.61%	80.00%	80.00%	80.00%	80.00%
2 Avg Price Elec/kWh for Comm Cust from Reg Suppliers as % of Nat'l Avg					
	82.92%	70.00%	70.00%	70.00%	70.00%
3 Average Annual Res Elec Bill from Reg Suppliers as % of Nat'l Avg					
	101.86%	97.00%	97.00%	97.00%	97.00%
4 % of Subscribers Served by Exchanges Meeting Service Quality Standards					
	58.00%	85.00%	85.00%	85.00%	85.00%
5 % Electric Customers Served by Electric Utilities Meeting Standards					
	99.58%	98.00%	98.00%	98.00%	98.00%
4 Administer the Texas Energy Fund Programs					
KEY 1 Number of Megawatts Resulting from Texas Energy Fund Programs					
	0.00	0.00	0.00	5,000.00	6,200.00

2.D. Summary of Base Request Objective Outcomes
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation system of Texas (ABEST)

8/16/2024 7:01:32AM

473 Public Utility Commission of Texas

Goal/ Objective / Outcome	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
2 Educate Customers and Assist Customers					
2 Resolve Complaints Consistent w/Laws & PUC Rules & Orders					
KEY 1 % Customer Complaints Resolved through Informal Resolution Process					
	99.00%	99.00%	99.00%	99.00%	99.00%
2 Credits & Refunds Obtained for Customers through Complaint Resolution					
	572,282.92	350,000.00	350,000.00	350,000.00	350,000.00

2.E. Summary of Exceptional Items Request
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
 TIME : 7:01:33AM

Agency code: 473

Agency name: Public Utility Commission of Texas

Priority	Item	2026			2027			Biennium	
		GR and GR/GR Dedicated	All Funds	FTEs	GR and GR Dedicated	All Funds	FTEs	GR and GR Dedicated	All Funds
1	Staffing Increase	\$3,733,750	\$3,733,750	35.0	\$3,733,750	\$3,733,750	35.0	\$7,467,500	\$7,467,500
2	Case Management System	\$2,175,700	\$2,175,700	6.0	\$1,775,700	\$1,775,700	6.0	\$3,951,400	\$3,951,400
3	Resiliency and Reliability	\$1,030,600	\$1,030,600	8.0	\$1,730,600	\$1,730,600	8.0	\$2,761,200	\$2,761,200
4	TEF Expansion	\$406,800	\$406,800	4.0	\$406,800	\$406,800	4.0	\$813,600	\$813,600
5	Power to Choose Refresh	\$500,000	\$500,000	0.0	\$0	\$0	0.0	\$500,000	\$500,000
Total, Exceptional Items Request		\$7,846,850	\$7,846,850	53.0	\$7,646,850	\$7,646,850	53.0	\$15,493,700	\$15,493,700

Method of Financing

General Revenue	\$7,846,850	\$7,846,850		\$7,646,850	\$7,646,850		\$15,493,700	\$15,493,700
General Revenue - Dedicated								
Federal Funds								
Other Funds								
	\$7,846,850	\$7,846,850		\$7,646,850	\$7,646,850		\$15,493,700	\$15,493,700

Full Time Equivalent Positions

53.0

53.0

Number of 100% Federally Funded FTEs

2.F. Summary of Total Request by Strategy
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE : 8/16/2024
 TIME : 7:01:33AM

Agency code: 473 Agency name: Public Utility Commission of Texas

Goal/Objective/STRATEGY	Base 2026	Base 2027	Exceptional 2026	Exceptional 2027	Total Request 2026	Total Request 2027
1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service						
1 <i>Maintain Policies to Foster Competition in Telecom & Elec Mkts</i>						
1 MARKET COMPETITION	\$12,178,044	\$11,421,884	\$350,350	\$350,350	\$12,528,394	\$11,772,234
2 <i>Regulate Providers Ensuring Companies Meet Service Quality Stand</i>						
1 UTILITY REGULATION	10,487,614	10,534,113	2,418,000	2,418,000	12,905,614	12,952,113
3 <i>Ensure Compliance with Statutes, Rules, and Orders</i>						
1 INVESTIGATION AND ENFORCEMENT	4,759,454	4,885,167	1,229,950	1,229,950	5,989,404	6,115,117
4 <i>Administer the Texas Energy Fund Programs</i>						
1 TEXAS ENERGY FUND	4,986,438,984	450,000	406,800	406,800	4,986,845,784	856,800
TOTAL, GOAL 1	\$5,013,864,096	\$27,291,164	\$4,405,100	\$4,405,100	\$5,018,269,196	\$31,696,264
2 Educate Customers and Assist Customers						
1 <i>Inform Customers of Choices & Rights & Facilitate Information Acce</i>						
1 INFORMATION AND EDUCATION EFFORTS	1,452,041	1,471,360	142,900	142,900	1,594,941	1,614,260
2 <i>Resolve Complaints Consistent w/Laws & PUC Rules & Orders</i>						
1 ASSIST CUSTOMERS	1,499,162	1,520,983	0	0	1,499,162	1,520,983
TOTAL, GOAL 2	\$2,951,203	\$2,992,343	\$142,900	\$142,900	\$3,094,103	\$3,135,243
3 Indirect Administration						
1 <i>Indirect Administration</i>						
1 CENTRAL ADMINISTRATION	1,670,990	1,716,967	899,250	1,099,250	2,570,240	2,816,217
2 INFORMATION RESOURCES	1,299,034	1,320,476	2,399,600	1,999,600	3,698,634	3,320,076
3 OTHER SUPPORT SERVICES	57,834	59,109	0	0	57,834	59,109
TOTAL, GOAL 3	\$3,027,858	\$3,096,552	\$3,298,850	\$3,098,850	\$6,326,708	\$6,195,402

2.F. Summary of Total Request by Strategy
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE : 8/16/2024
 TIME : 7:01:33AM

Agency code: 473 Agency name: Public Utility Commission of Texas

Goal/Objective/STRATEGY	Base 2026	Base 2027	Exceptional 2026	Exceptional 2027	Total Request 2026	Total Request 2027
TOTAL, AGENCY STRATEGY REQUEST	\$5,019,843,157	\$33,380,059	\$7,846,850	\$7,646,850	\$5,027,690,007	\$41,026,909
TOTAL, AGENCY RIDER APPROPRIATIONS REQUEST						
GRAND TOTAL, AGENCY REQUEST	\$5,019,843,157	\$33,380,059	\$7,846,850	\$7,646,850	\$5,027,690,007	\$41,026,909

2.F. Summary of Total Request by Strategy
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE : 8/16/2024
 TIME : 7:01:33AM

Agency code: 473 Agency name: Public Utility Commission of Texas

Goal/Objective/STRATEGY	Base 2026	Base 2027	Exceptional 2026	Exceptional 2027	Total Request 2026	Total Request 2027
General Revenue Funds:						
1 General Revenue Fund	\$28,301,386	\$28,013,010	\$7,846,850	\$7,646,850	\$36,148,236	\$35,659,860
	\$28,301,386	\$28,013,010	\$7,846,850	\$7,646,850	\$36,148,236	\$35,659,860
General Revenue Dedicated Funds:						
153 Water Resource Management	5,077,787	4,892,049	0	0	5,077,787	4,892,049
	\$5,077,787	\$4,892,049	\$0	\$0	\$5,077,787	\$4,892,049
Other Funds:						
176 TEXAS ENERGY FUND	4,985,988,984	0	0	0	4,985,988,984	0
666 Appropriated Receipts	475,000	475,000	0	0	475,000	475,000
	\$4,986,463,984	\$475,000	\$0	\$0	\$4,986,463,984	\$475,000
TOTAL, METHOD OF FINANCING	\$5,019,843,157	\$33,380,059	\$7,846,850	\$7,646,850	\$5,027,690,007	\$41,026,909
FULL TIME EQUIVALENT POSITIONS	283.0	283.0	53.0	53.0	336.0	336.0

2.G. Summary of Total Request Objective Outcomes
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation system of Texas (ABEST)

Date : 8/16/2024
 Time: 7:01:33AM

Agency code: 473 Agency name: Public Utility Commission of Texas

Goal/ Objective / Outcome

		BL 2026	BL 2027	Excp 2026	Excp 2027	Total Request 2026	Total Request 2027
1	Ensure Competition, Choice, Just Rates, and Reliable Quality Service						
1	Maintain Policies to Foster Competition in Telecom & Elec Mkts						
KEY	1 % Tx Cities Srvd by 3 or More Certificated Telecommunication Providers						
		70.00%	70.00%			70.00%	70.00%
KEY	2 Avg Price Elec/kWh in TX for Residential Customers As % of Nat'l Avg						
		85.00%	85.00%			85.00%	85.00%
	3 Avg Price Electricity/kWh for TX Commercial Customers As % Nat'l Avg						
		70.00%	70.00%			70.00%	70.00%
	4 Avg Price Electricity/kWh for TX Industrial Customers As % Nat'l Avg						
		75.00%	75.00%			75.00%	75.00%
KEY	5 Avg Ann Resid Elec Bill from Competitive Suppliers as a % of Nat'l Avg						
		115.00%	115.00%			115.00%	115.00%
KEY	6 Avg Price/kWh Offered on Power-to-Choose as % of Nat'l Avg						
		70.00%	70.00%			70.00%	70.00%
2	Regulate Providers Ensuring Companies Meet Service Quality Standards						
	1 Avg Price Elec/kWh for Res Cust from Reg Suppliers as % of Nat'l Avg						
		80.00%	80.00%			80.00%	80.00%
	2 Avg Price Elec/kWh for Comm Cust from Reg Suppliers as % of Nat'l Avg						
		70.00%	70.00%			70.00%	70.00%

2.G. Summary of Total Request Objective Outcomes
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation system of Texas (ABEST)

Date : 8/16/2024
 Time: 7:01:33AM

Agency code: 473 Agency name: Public Utility Commission of Texas

Goal/ Objective / Outcome

	BL 2026	BL 2027	Excp 2026	Excp 2027	Total Request 2026	Total Request 2027
3 Average Annual Res Elec Bill from Reg Suppliers as % of Nat'l Avg	97.00%	97.00%			97.00%	97.00%
4 % of Subscribers Served by Exchanges Meeting Service Quality Standards	85.00%	85.00%			85.00%	85.00%
5 % Electric Customers Served by Electric Utilities Meeting Standards	98.00%	98.00%			98.00%	98.00%
4 <i>Administer the Texas Energy Fund Programs</i>						
KEY 1 Number of Megawatts Resulting from Texas Energy Fund Programs	5,000.00	6,200.00			5,000.00	6,200.00
2 Educate Customers and Assist Customers						
2 <i>Resolve Complaints Consistent w/Laws & PUC Rules & Orders</i>						
KEY 1 % Customer Complaints Resolved through Informal Resolution Process	99.00%	99.00%			99.00%	99.00%
2 Credits & Refunds Obtained for Customers through Complaint Resolution	350,000.00	350,000.00			350,000.00	350,000.00

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 1 Maintain Policies to Foster Competition in Telecom & Elec Mkts
 STRATEGY: 1 Foster and Monitor Market Competition

Service Categories:

Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
Output Measures:						
	1 Number of Retail Electric Providers Registered	136.00	120.00	120.00	120.00	120.00
KEY 2	Number of Cases Completed Related to Competition Among Providers	251.00	350.00	350.00	250.00	250.00
Efficiency Measures:						
KEY 1	Avg # of Days to Process an Application for a Telecom COA & SPCOA	166.00	50.00	50.00	133.00	133.00
Explanatory/Input Measures:						
	1 # of Elect Coops and Municipal Utilities Reg for Wholesale Trans Rate	38.00	37.00	37.00	37.00	37.00
	2 Percent of Energy Savings Goal Due to Energy Efficiency Programs	187.00 %	150.00 %	150.00 %	150.00 %	150.00 %
	3 Percent of Demand Reduction Goal Due to Energy Efficiency Programs	264.00 %	200.00 %	200.00 %	200.00 %	200.00 %
	4 Number of Power Generation Companies in Texas	629.00	500.00	500.00	500.00	500.00
	5 Number of Aggregators in Texas	188.00	180.00	180.00	180.00	180.00
	6 Number of Applications & Amendments for Cable Franchise Certificates	36.00	80.00	80.00	80.00	80.00

Objects of Expense:

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 1 Maintain Policies to Foster Competition in Telecom & Elec Mkts Service Categories:
 STRATEGY: 1 Foster and Monitor Market Competition Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
1001	SALARIES AND WAGES	\$6,350,457	\$8,218,497	\$10,529,319	\$9,090,031	\$9,359,921
1002	OTHER PERSONNEL COSTS	\$361,473	\$103,262	\$103,262	\$103,262	\$103,262
2001	PROFESSIONAL FEES AND SERVICES	\$374,581	\$2,131,909	\$1,125,859	\$2,131,909	\$1,125,859
2003	CONSUMABLE SUPPLIES	\$12,929	\$16,500	\$16,500	\$16,500	\$16,500
2004	UTILITIES	\$21,077	\$3,770	\$3,770	\$3,770	\$3,770
2005	TRAVEL	\$20,267	\$53,850	\$53,850	\$53,850	\$53,850
2006	RENT - BUILDING	\$6,218	\$2,900	\$2,900	\$2,900	\$2,900
2007	RENT - MACHINE AND OTHER	\$48,509	\$107,400	\$107,400	\$75,400	\$75,400
2009	OTHER OPERATING EXPENSE	\$850,923	\$700,422	\$680,422	\$700,422	\$680,422
5000	CAPITAL EXPENDITURES	\$36,406	\$0	\$0	\$0	\$0
TOTAL, OBJECT OF EXPENSE		\$8,082,840	\$11,338,510	\$12,623,282	\$12,178,044	\$11,421,884
Method of Financing:						
1	General Revenue Fund	\$7,945,090	\$11,200,760	\$12,485,532	\$12,040,294	\$11,284,134
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)		\$7,945,090	\$11,200,760	\$12,485,532	\$12,040,294	\$11,284,134
Method of Financing:						
666	Appropriated Receipts	\$137,750	\$137,750	\$137,750	\$137,750	\$137,750

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 1 Maintain Policies to Foster Competition in Telecom & Elec Mkts Service Categories:
 STRATEGY: 1 Foster and Monitor Market Competition Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
SUBTOTAL, MOF (OTHER FUNDS)		\$137,750	\$137,750	\$137,750	\$137,750	\$137,750
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)					\$12,178,044	\$11,421,884
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)		\$8,082,840	\$11,338,510	\$12,623,282	\$12,178,044	\$11,421,884
FULL TIME EQUIVALENT POSITIONS:		68.6	89.4	99.6	95.6	95.6

STRATEGY DESCRIPTION AND JUSTIFICATION:

Public Utility Regulatory Act (PURA) Chapters 39, 52, 54, 60, and 65 require the PUCT to oversee competitive electric and telecom markets and contain provisions establishing ongoing specific responsibilities. Key activities are ERCOT oversight, evaluating the design and operation of competitive wholesale and retail markets, including generation adequacy; identifying and implementing improvements in market design and operations through contested cases and rulemakings; overseeing requirements related to renewable energy and energy efficiency; licensing market participants; ruling on petitions to deregulate telecommunications markets; and resolving disputes among market participants.

EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

External factors such as changes in state and federal law, environmental regulations, federal incentives, natural gas prices, and overall economic conditions can affect the functioning of competitive markets and therefore the amount of resources which must be dedicated to this strategy. The number and timing of filings made by market participants, and the complexity and duration of contested case proceedings are mostly outside the control of the PUC. Internal factors affecting this strategy include difficulty recruiting and retaining employees with the necessary training and experience to oversee competitive markets.

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 1 Maintain Policies to Foster Competition in Telecom & Elec Mkts Service Categories:
 STRATEGY: 1 Foster and Monitor Market Competition Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
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EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

<u>STRATEGY BIENNIAL TOTAL - ALL FUNDS</u>		BIENNIAL	<u>EXPLANATION OF BIENNIAL CHANGE</u>	
Base Spending (Est 2024 + Bud 2025)	Baseline Request (BL 2026 + BL 2027)	CHANGE	\$ Amount	Explanation(s) of Amount (must specify MOFs and FTEs)
\$23,961,792	\$23,599,928	\$(361,864)	\$(64,000)	Adjustments for Laptops
			\$602,136	5% State Pay Increase
			\$(900,000)	Moved 4 FTEs that were appropriated in SB 2627 from strategy 1.1.1 where they were initially placed to strategy 1.4.1
			\$(361,864)	Total of Explanation of Biennial Change

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 2 Regulate Providers Ensuring Companies Meet Service Quality Standards Service Categories:
 STRATEGY: 1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
Output Measures:						
KEY 1	Number of Rate Cases Completed for Regulated Electric Utilities	71.00	65.00	65.00	65.00	65.00
KEY 2	Number of Rate Cases Completed for Telecommunications Providers	2.00	10.00	10.00	2.00	2.00
KEY 3	Number of Water Utility Rate Reviews Performed	78.00	80.00	80.00	80.00	80.00
KEY 4	Number of Water Certificate of Convenience Applications Processed	196.00	165.00	165.00	165.00	165.00
Efficiency Measures:						
KEY 1	Average Number of Days to Process a Major Rate Case for TDU	301.00	200.00	200.00	200.00	200.00
Explanatory/Input Measures:						
1	Number of Electric Utilities Regulated	13.00	14.00	14.00	13.00	13.00
2	Number of Telecommunications Service Providers Regulated	63.00	63.00	63.00	63.00	63.00
3	Number of Water and Sewer Utilities Regulated	422.00	620.00	620.00	422.00	422.00
Objects of Expense:						
1001	SALARIES AND WAGES	\$6,458,639	\$7,762,567	\$10,050,720	\$9,032,731	\$9,403,262
1002	OTHER PERSONNEL COSTS	\$536,945	\$120,735	\$120,735	\$120,735	\$120,735

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 2 Regulate Providers Ensuring Companies Meet Service Quality Standards Service Categories:
 STRATEGY: 1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
2001	PROFESSIONAL FEES AND SERVICES	\$333,780	\$859,724	\$598,292	\$859,724	\$598,292
2003	CONSUMABLE SUPPLIES	\$6,497	\$25,875	\$25,875	\$25,875	\$25,875
2004	UTILITIES	\$18,918	\$3,640	\$3,640	\$3,640	\$3,640
2005	TRAVEL	\$49,905	\$58,961	\$58,961	\$58,961	\$58,961
2006	RENT - BUILDING	\$6,462	\$2,800	\$2,800	\$2,800	\$2,800
2007	RENT - MACHINE AND OTHER	\$40,431	\$127,600	\$127,600	\$91,600	\$91,600
2009	OTHER OPERATING EXPENSE	\$585,655	\$291,548	\$228,948	\$291,548	\$228,948
TOTAL, OBJECT OF EXPENSE		\$8,037,232	\$9,253,450	\$11,217,571	\$10,487,614	\$10,534,113
Method of Financing:						
1	General Revenue Fund	\$5,012,834	\$4,983,862	\$7,146,516	\$6,192,557	\$6,437,885
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)		\$5,012,834	\$4,983,862	\$7,146,516	\$6,192,557	\$6,437,885
Method of Financing:						
153	Water Resource Management	\$2,891,398	\$4,136,588	\$3,938,055	\$4,162,057	\$3,963,228
SUBTOTAL, MOF (GENERAL REVENUE FUNDS - DEDICATED)		\$2,891,398	\$4,136,588	\$3,938,055	\$4,162,057	\$3,963,228
Method of Financing:						
666	Appropriated Receipts	\$133,000	\$133,000	\$133,000	\$133,000	\$133,000

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 2 Regulate Providers Ensuring Companies Meet Service Quality Standards Service Categories:
 STRATEGY: 1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
SUBTOTAL, MOF (OTHER FUNDS)		\$133,000	\$133,000	\$133,000	\$133,000	\$133,000
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)					\$10,487,614	\$10,534,113
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)		\$8,037,232	\$9,253,450	\$11,217,571	\$10,487,614	\$10,534,113
FULL TIME EQUIVALENT POSITIONS:		70.6	83.2	92.8	92.8	92.8

STRATEGY DESCRIPTION AND JUSTIFICATION:

The PUCT has responsibility for ensuring that customers receive high quality service at just and reasonable rates. The PUCT regulates rates and services in both the telecommunications and electric industries. PURA Chapter 36 provides for electric rate regulation. PURA Chapter 38 provides for regulation of service quality. Within the Electric Reliability Council of Texas (ERCOT), the PUCT regulates the rates and service quality of transmission and distribution utilities, and the rates of wholesale transmission providers. Areas outside ERCOT are not open to retail competition and the PUCT continues to be responsible for rate and service quality regulation for integrated utilities. The PUCT is also responsible for licensing transmission facilities throughout the state under PURA Chapter 37. PURA Chapter 53 provides for rate regulation of local exchange providers. Regulated telecom providers may elect incentive regulation under PURA Chapters 58 and 59, which limits PUCT jurisdiction over rates and services. PURA Chapter 65 provides for deregulation of telecom exchanges based on adequate development of competitive markets, which has resulted in a decrease in PUCT regulation of the telecommunications industry. Functions related to emergency response and Homeland Security are also funded by this strategy. Texas Water Code, as amended by HB 1600, 83rd Legislature, Regular Session, requires the PUCT to provide regulatory oversight of water and sewer utilities to ensure that charges to customers are necessary and cost-based; and to promote and ensure adequate customer service.

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 2 Regulate Providers Ensuring Companies Meet Service Quality Standards Service Categories:
 STRATEGY: 1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
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EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

The number and timing of filings made by companies seeking necessary regulatory approvals, and the complexity and duration of contested case proceedings are mostly outside the control of the PUCT. Natural disasters and other emergencies can affect the amount of resources dedicated to this strategy. Factors affecting water regulation include the price of wholesale water and population growth putting a strain on water infrastructure.

EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

<u>STRATEGY BIENNIAL TOTAL - ALL FUNDS</u>		<u>BIENNIAL</u>	<u>EXPLANATION OF BIENNIAL CHANGE</u>	
Base Spending (Est 2024 + Bud 2025)	Baseline Request (BL 2026 + BL 2027)	CHANGE	\$ Amount	Explanation(s) of Amount (must specify MOFs and FTEs)
\$20,471,021	\$21,021,727	\$550,706	\$(72,000)	Adjustments for Laptops
			\$622,706	5% State Pay Increase
			\$550,706	Total of Explanation of Biennial Change

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 3 Ensure Compliance with Statutes, Rules, and Orders Service Categories:
 STRATEGY: 1 Conduct Investigations and Initiate Enforcement Actions Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
Output Measures:						
KEY 1	Number of Enforcement Investigations Conducted	131.00	150.00	150.00	150.00	150.00
Explanatory/Input Measures:						
1	Dollar Amount Administrative Penalties Assessed for Violations	2,587,038.00	2,500,000.00	2,500,000.00	2,500,000.00	2,500,000.00
Objects of Expense:						
1001	SALARIES AND WAGES	\$2,666,121	\$3,874,872	\$4,954,352	\$4,502,133	\$4,621,186
1002	OTHER PERSONNEL COSTS	\$50,045	\$60,085	\$60,085	\$60,085	\$60,085
2001	PROFESSIONAL FEES AND SERVICES	\$149,953	\$52,453	\$56,238	\$59,232	\$61,207
2003	CONSUMABLE SUPPLIES	\$1,944	\$9,400	\$9,400	\$9,400	\$9,400
2004	UTILITIES	\$5,289	\$1,820	\$1,820	\$1,820	\$1,820
2005	TRAVEL	\$30,588	\$25,300	\$21,675	\$18,521	\$16,706
2006	RENT - BUILDING	\$3,525	\$1,400	\$1,400	\$1,400	\$1,400
2007	RENT - MACHINE AND OTHER	\$21,091	\$46,200	\$56,200	\$33,200	\$43,200
2009	OTHER OPERATING EXPENSE	\$256,273	\$73,663	\$70,163	\$73,663	\$70,163
TOTAL, OBJECT OF EXPENSE		\$3,184,829	\$4,145,193	\$5,231,333	\$4,759,454	\$4,885,167

Method of Financing:

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 3 Ensure Compliance with Statutes, Rules, and Orders
 STRATEGY: 1 Conduct Investigations and Initiate Enforcement Actions

Service Categories:

Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
1	General Revenue Fund	\$2,894,329	\$3,246,627	\$4,321,071	\$3,855,765	\$3,969,511
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)		\$2,894,329	\$3,246,627	\$4,321,071	\$3,855,765	\$3,969,511
Method of Financing:						
153	Water Resource Management	\$224,000	\$832,066	\$843,762	\$837,189	\$849,156
SUBTOTAL, MOF (GENERAL REVENUE FUNDS - DEDICATED)		\$224,000	\$832,066	\$843,762	\$837,189	\$849,156
Method of Financing:						
666	Appropriated Receipts	\$66,500	\$66,500	\$66,500	\$66,500	\$66,500
SUBTOTAL, MOF (OTHER FUNDS)		\$66,500	\$66,500	\$66,500	\$66,500	\$66,500
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)					\$4,759,454	\$4,885,167
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)		\$3,184,829	\$4,145,193	\$5,231,333	\$4,759,454	\$4,885,167
FULL TIME EQUIVALENT POSITIONS:		29.1	33.6	38.4	38.4	38.4
STRATEGY DESCRIPTION AND JUSTIFICATION:						

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 3 Ensure Compliance with Statutes, Rules, and Orders Service Categories:
 STRATEGY: 1 Conduct Investigations and Initiate Enforcement Actions Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
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PURA §15.023 provides that the PUCT may impose administrative penalties for violations of PURA or a PUCT rule or order. Ensuring compliance is essential to proper functioning of competitive markets so that customers receive the benefits of competition. Ensuring that regulated utilities comply with service quality standards and tariffs results in customers receiving high quality service at reasonable rates. Functions under this strategy include investigating possible instances of noncompliance, issuing notices of violations, participating in contested case hearings, and assessment of penalties when violations are found.

EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

The PUCT has some ability to control the resources dedicated to this strategy because the agency must initiate and prosecute cases based on alleged violations. However, the degree to which service providers comply with laws, and the complexity and duration of contested case proceedings are mostly outside the control of the PUCT.

EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

<u>STRATEGY BIENNIAL TOTAL - ALL FUNDS</u>		<u>BIENNIAL</u>	<u>EXPLANATION OF BIENNIAL CHANGE</u>	
Base Spending (Est 2024 + Bud 2025)	Baseline Request (BL 2026 + BL 2027)	CHANGE	\$ Amount	Explanation(s) of Amount (must specify MOFs and FTEs)
\$9,376,526	\$9,644,621	\$268,095	\$(26,000)	Adjustments for Laptops
			\$294,095	5% State Pay Increase
			\$268,095	Total of Explanation of Biennial Change

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 4 Administer the Texas Energy Fund Programs Service Categories:
 STRATEGY: 1 Grants and Loans for Electric Generating Facilities Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
Output Measures:						
KEY 1	Texas Energy Fund Dollar Amount Obligated to Awardees	0.00	0.00	0.00	3,200,000,000.00	4,700,000,000.00
KEY 2	Number of Grants and Low-Interest Loans Awarded	0.00	0.00	0.00	2,500.00	5,000.00
Objects of Expense:						
1001	SALARIES AND WAGES	\$0	\$0	\$0	\$450,000	\$450,000
2001	PROFESSIONAL FEES AND SERVICES	\$0	\$14,011,016	\$4,985,988,984	\$4,985,988,984	\$0
2005	TRAVEL	\$0	\$0	\$0	\$0	\$0
2007	RENT - MACHINE AND OTHER	\$0	\$0	\$0	\$0	\$0
2009	OTHER OPERATING EXPENSE	\$0	\$0	\$0	\$0	\$0
TOTAL, OBJECT OF EXPENSE		\$0	\$14,011,016	\$4,985,988,984	\$4,986,438,984	\$450,000
Method of Financing:						
1	General Revenue Fund	\$0	\$0	\$0	\$450,000	\$450,000
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)		\$0	\$0	\$0	\$450,000	\$450,000
Method of Financing:						
176	TEXAS ENERGY FUND	\$0	\$14,011,016	\$4,985,988,984	\$4,985,988,984	\$0
SUBTOTAL, MOF (OTHER FUNDS)		\$0	\$14,011,016	\$4,985,988,984	\$4,985,988,984	\$0

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 4 Administer the Texas Energy Fund Programs Service Categories:
 STRATEGY: 1 Grants and Loans for Electric Generating Facilities Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)					\$4,986,438,984	\$450,000
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)		\$0	\$14,011,016	\$4,985,988,984	\$4,986,438,984	\$450,000
FULL TIME EQUIVALENT POSITIONS:		0.0	0.0	0.0	4.0	4.0

STRATEGY DESCRIPTION AND JUSTIFICATION:

Senate Bill (SB) 2627 (88th R.S) created the Texas Energy Fund (Fund) to support the construction, maintenance, modernization, and operation of electric generating facilities. The Fund (i) provides low interest loans to finance upgrades for existing dispatchable generating facilities and the construction of new dispatchable generating facilities within the Electric Reliability Council of Texas (ERCOT) power region; (ii) provides completion bonus grants for the construction of dispatchable electric generating facilities in the ERCOT power region; (iii) awards grants for transmission and distribution infrastructure and electric generation facilities outside of the ERCOT power region; and (iv) establishes the Texas Backup Power Package program. SB 2627 is codified in Chapter 34 of the Public Utility Regulatory Act (PURA) and Texas Health & Safety Code § 382.069.

EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

The Fund is overseen by the PUCT. External factors are the number of applications received for each program. The PUCT contracts with Deloitte to assist with administering the programs, and working with Deloitte (based on application matrix), the PUCT will determine the companies that will be presented to the Commission for a loan or grant.

473 Public Utility Commission of Texas

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service
 OBJECTIVE: 4 Administer the Texas Energy Fund Programs Service Categories:
 STRATEGY: 1 Grants and Loans for Electric Generating Facilities Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
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EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

<u>STRATEGY BIENNIAL TOTAL - ALL FUNDS</u>		<u>BIENNIAL</u>	<u>EXPLANATION OF BIENNIAL CHANGE</u>	
Base Spending (Est 2024 + Bud 2025)	Baseline Request (BL 2026 + BL 2027)	CHANGE	\$ Amount	Explanation(s) of Amount (must specify MOFs and FTEs)
\$5,000,000,000	\$4,986,888,984	\$(13,111,016)	\$(14,011,016)	The PUCT expects to expend \$14,011,016 in FY 2024. The PUCT does not know the expenditures for FY 2025 therefore the PUCT used the same budgeted amount in FY 2026 as FY 2025
			\$900,000	Moved 4 FTEs that were appropriated in SB 2627 from strategy 1.1.1 where they were initially placed.
			<u>\$(13,111,016)</u>	Total of Explanation of Biennial Change

473 Public Utility Commission of Texas

GOAL: 2 Educate Customers and Assist Customers
 OBJECTIVE: 1 Inform Customers of Choices & Rights & Facilitate Information Access
 STRATEGY: 1 Provide Information and Educational Outreach to Customers

Service Categories:
 Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
Output Measures:						
	1 Number of Customer Information Products Distributed	687,798.00	1,250,000.00	1,250,000.00	700,000.00	700,000.00
KEY	2 Presentations or Meetings Conducted by the Office of Public Engagement	0.00	0.00	0.00	24.00	24.00
KEY	3 Responses to Calls and Emails to the Office of Public Engagement	0.00	0.00	0.00	680.00	680.00
Explanatory/Input Measures:						
	1 Number of Website Hits to Customer Protection Home Page	499,911.00	390,000.00	390,000.00	390,000.00	390,000.00
KEY	2 # of Power - to - Choose Website Hits	680,244.00	1,000,000.00	1,000,000.00	1,000,000.00	1,000,000.00
Objects of Expense:						
1001	SALARIES AND WAGES	\$1,156,738	\$1,167,874	\$1,487,848	\$1,360,888	\$1,380,139
1002	OTHER PERSONNEL COSTS	\$21,673	\$14,173	\$21,155	\$14,173	\$21,155
2001	PROFESSIONAL FEES AND SERVICES	\$67,521	\$21,291	\$24,102	\$25,385	\$26,231
2003	CONSUMABLE SUPPLIES	\$856	\$3,325	\$3,325	\$3,325	\$3,325
2004	UTILITIES	\$2,091	\$650	\$650	\$650	\$650
2005	TRAVEL	\$1,008	\$5,731	\$11,006	\$1,637	\$8,877
2006	RENT - BUILDING	\$1,596	\$500	\$500	\$500	\$500
2007	RENT - MACHINE AND OTHER	\$9,167	\$16,600	\$21,600	\$9,600	\$14,600

473 Public Utility Commission of Texas

GOAL: 2 Educate Customers and Assist Customers
 OBJECTIVE: 1 Inform Customers of Choices & Rights & Facilitate Information Access
 STRATEGY: 1 Provide Information and Educational Outreach to Customers

Service Categories:
 Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
2009	OTHER OPERATING EXPENSE	\$112,775	\$35,883	\$15,883	\$35,883	\$15,883
TOTAL, OBJECT OF EXPENSE		\$1,373,425	\$1,266,027	\$1,586,069	\$1,452,041	\$1,471,360
Method of Financing:						
1	General Revenue Fund	\$1,349,675	\$1,242,277	\$1,562,319	\$1,428,291	\$1,447,610
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)		\$1,349,675	\$1,242,277	\$1,562,319	\$1,428,291	\$1,447,610
Method of Financing:						
666	Appropriated Receipts	\$23,750	\$23,750	\$23,750	\$23,750	\$23,750
SUBTOTAL, MOF (OTHER FUNDS)		\$23,750	\$23,750	\$23,750	\$23,750	\$23,750
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)					\$1,452,041	\$1,471,360
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)		\$1,373,425	\$1,266,027	\$1,586,069	\$1,452,041	\$1,471,360
FULL TIME EQUIVALENT POSITIONS:		12.6	15.4	16.9	16.9	16.9
STRATEGY DESCRIPTION AND JUSTIFICATION:						

473 Public Utility Commission of Texas

GOAL: 2 Educate Customers and Assist Customers
 OBJECTIVE: 1 Inform Customers of Choices & Rights & Facilitate Information Access Service Categories:
 STRATEGY: 1 Provide Information and Educational Outreach to Customers Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
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PURA §17.003 requires the PUCT to promote awareness of changes in electric and telecom markets, provide customers with information necessary to make informed choices, and ensure that customers have an adequate understanding of their rights. These education efforts must be conducted in English, Spanish, and other languages as necessary. Providing information assists utility customers who purchase services in competitive markets in selecting providers and choosing services and rate plans that are appropriate for the customers’ needs. Customers who are served by companies that remain regulated need information to assist them in understanding their bills, and understanding issues that relate to service quality, such as tree trimming. The PUCT provides information using a toll-free customer hot line; postings on the PUCT’s Web page; printed materials; walk-in, Internet and on-site electronic access to all documents filed in the PUCT’s Central Records; and responses to written inquiries, including requests under the Public Information Act. PURA § 39.902 requires the PUCT to conduct ongoing customer education designed to help customers make informed choices of electric services and retail electric providers.

EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

The PUCT has some ability to control the level of effort devoted to providing information to customers. The PUCT’s call center function is included in this strategy, and the agency has no ability to control the number of persons who call the PUCT seeking information or assistance. Similarly, the PUCT cannot control the number or scope of Public Information Act requests which are received.

473 Public Utility Commission of Texas

GOAL: 2 Educate Customers and Assist Customers
 OBJECTIVE: 1 Inform Customers of Choices & Rights & Facilitate Information Access Service Categories:
 STRATEGY: 1 Provide Information and Educational Outreach to Customers Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
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EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

<u>STRATEGY BIENNIAL TOTAL - ALL FUNDS</u>		BIENNIAL	<u>EXPLANATION OF BIENNIAL CHANGE</u>	
Base Spending (Est 2024 + Bud 2025)	Baseline Request (BL 2026 + BL 2027)	CHANGE	\$ Amount	Explanation(s) of Amount (must specify MOFs and FTEs)
\$2,852,096	\$2,923,401	\$71,305	\$(14,000)	Adjustments for Laptops
			\$85,305	5% State Pay Increase
			\$71,305	Total of Explanation of Biennial Change

473 Public Utility Commission of Texas

GOAL: 2 Educate Customers and Assist Customers
 OBJECTIVE: 2 Resolve Complaints Consistent w/Laws & PUC Rules & Orders
 STRATEGY: 1 Assist Customers in Resolving Disputes

Service Categories:
 Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
Output Measures:						
KEY 1	Number of Customer Complaints Concluded	11,189.00	8,000.00	8,000.00	8,000.00	8,000.00
Efficiency Measures:						
KEY 1	Average Number of Days to Conclude Customer Complaints	25.91	15.00	15.00	25.00	25.00
Explanatory/Input Measures:						
1	Number Complaints Received for Unauthorized Changes in Service	548.00	600.00	600.00	600.00	600.00
Objects of Expense:						
1001	SALARIES AND WAGES	\$1,059,994	\$1,173,954	\$1,515,750	\$1,367,329	\$1,409,094
1002	OTHER PERSONNEL COSTS	\$16,094	\$30,943	\$30,943	\$30,943	\$30,943
2001	PROFESSIONAL FEES AND SERVICES	\$60,293	\$24,403	\$24,459	\$24,403	\$24,459
2003	CONSUMABLE SUPPLIES	\$766	\$4,000	\$4,000	\$4,000	\$4,000
2004	UTILITIES	\$1,869	\$780	\$780	\$780	\$780
2005	TRAVEL	\$0	\$11,100	\$11,100	\$11,100	\$11,100
2006	RENT - BUILDING	\$1,424	\$600	\$600	\$600	\$600
2007	RENT - MACHINE AND OTHER	\$7,840	\$23,600	\$23,600	\$17,600	\$17,600
2009	OTHER OPERATING EXPENSE	\$88,105	\$42,407	\$22,407	\$42,407	\$22,407

473 Public Utility Commission of Texas

GOAL:	2	Educate Customers and Assist Customers	
OBJECTIVE:	2	Resolve Complaints Consistent w/Laws & PUC Rules & Orders	Service Categories:
STRATEGY:	1	Assist Customers in Resolving Disputes	Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
TOTAL, OBJECT OF EXPENSE		\$1,236,385	\$1,311,787	\$1,633,639	\$1,499,162	\$1,520,983
Method of Financing:						
1	General Revenue Fund	\$1,207,885	\$1,256,863	\$1,578,342	\$1,444,075	\$1,465,515
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)		\$1,207,885	\$1,256,863	\$1,578,342	\$1,444,075	\$1,465,515
Method of Financing:						
153	Water Resource Management	\$0	\$26,424	\$26,797	\$26,587	\$26,968
SUBTOTAL, MOF (GENERAL REVENUE FUNDS - DEDICATED)		\$0	\$26,424	\$26,797	\$26,587	\$26,968
Method of Financing:						
666	Appropriated Receipts	\$28,500	\$28,500	\$28,500	\$28,500	\$28,500
SUBTOTAL, MOF (OTHER FUNDS)		\$28,500	\$28,500	\$28,500	\$28,500	\$28,500
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)					\$1,499,162	\$1,520,983
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)		\$1,236,385	\$1,311,787	\$1,633,639	\$1,499,162	\$1,520,983
FULL TIME EQUIVALENT POSITIONS:		11.6	14.6	16.1	16.1	16.1

473 Public Utility Commission of Texas

GOAL:	2	Educate Customers and Assist Customers		
OBJECTIVE:	2	Resolve Complaints Consistent w/Laws & PUC Rules & Orders	Service Categories:	
STRATEGY:	1	Assist Customers in Resolving Disputes	Service: 17	Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
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STRATEGY DESCRIPTION AND JUSTIFICATION:

PURA §15.051 provides that an affected person may complain to the PUCT about a public utility alleged to be in violation of a statute, rule or order, and the PUCT is required to maintain certain records concerning complaints that are received. PURA §17.157 authorizes the PUCT to resolve disputes between customers and service providers. PURA §§17.102 and 39.101 require the PUCT to adopt and enforce rules providing specific customer protections. The PUCT assists customers in resolving disputes with their electric and telecommunications service providers by investigating complaints about alleged wrong-doings, making informal determinations about whether certain activities appear to comply with applicable statutes and rules, and recommending corrective actions where appropriate. Customers may file complaints by letter, fax, telephone, appearing in person, or Internet submission. Records are maintained in a database which is capable of producing a variety of reports summarizing data about complaints received.

EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

The PUCT has no ability to control the number of persons who seek help with informal resolution of disputes by filing complaints about service providers. Factors such as extreme weather and natural gas prices can affect utility costs for consumers and result in more complaints about billing and service.

473 Public Utility Commission of Texas

GOAL: 2 Educate Customers and Assist Customers
 OBJECTIVE: 2 Resolve Complaints Consistent w/Laws & PUC Rules & Orders
 STRATEGY: 1 Assist Customers in Resolving Disputes

Service Categories:
 Service: 17 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
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EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

<u>STRATEGY BIENNIAL TOTAL - ALL FUNDS</u>		BIENNIAL	<u>EXPLANATION OF BIENNIAL CHANGE</u>	
Base Spending (Est 2024 + Bud 2025)	Baseline Request (BL 2026 + BL 2027)	CHANGE	\$ Amount	Explanation(s) of Amount (must specify MOFs and FTEs)
\$2,945,426	\$3,020,145	\$74,719	\$(12,000)	Adjustments for Laptops
			\$86,719	5% State Pay Increase
			\$74,719	Total of Explanation of Biennial Change

473 Public Utility Commission of Texas

GOAL: 3 Indirect Administration
 OBJECTIVE: 1 Indirect Administration
 STRATEGY: 1 Central Administration

Service Categories:

Service: 09 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
Objects of Expense:						
1001	SALARIES AND WAGES	\$659,836	\$1,292,723	\$1,638,579	\$1,490,130	\$1,535,970
1002	OTHER PERSONNEL COSTS	\$114,204	\$33,520	\$33,520	\$33,520	\$33,520
2001	PROFESSIONAL FEES AND SERVICES	\$44,167	\$47,161	\$48,204	\$50,771	\$52,463
2003	CONSUMABLE SUPPLIES	\$597	\$6,000	\$6,000	\$6,000	\$6,000
2004	UTILITIES	\$1,457	\$1,560	\$1,560	\$1,560	\$1,560
2005	TRAVEL	\$0	\$11,800	\$10,894	\$8,190	\$6,635
2006	RENT - BUILDING	\$1,006	\$1,200	\$1,200	\$1,200	\$1,200
2007	RENT - MACHINE AND OTHER	\$14,035	\$30,400	\$30,400	\$26,400	\$26,400
2009	OTHER OPERATING EXPENSE	\$90,596	\$53,219	\$53,219	\$53,219	\$53,219
5000	CAPITAL EXPENDITURES	\$0	\$950,000	\$0	\$0	\$0
TOTAL, OBJECT OF EXPENSE		\$925,898	\$2,427,583	\$1,823,576	\$1,670,990	\$1,716,967
Method of Financing:						
1	General Revenue Fund	\$868,898	\$2,318,947	\$1,714,214	\$1,562,036	\$1,607,270
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)		\$868,898	\$2,318,947	\$1,714,214	\$1,562,036	\$1,607,270

Method of Financing:

473 Public Utility Commission of Texas

GOAL: 3 Indirect Administration
 OBJECTIVE: 1 Indirect Administration
 STRATEGY: 1 Central Administration

Service Categories:
 Service: 09 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
153	Water Resource Management	\$0	\$51,636	\$52,362	\$51,954	\$52,697
SUBTOTAL, MOF (GENERAL REVENUE FUNDS - DEDICATED)		\$0	\$51,636	\$52,362	\$51,954	\$52,697
Method of Financing:						
666	Appropriated Receipts	\$57,000	\$57,000	\$57,000	\$57,000	\$57,000
SUBTOTAL, MOF (OTHER FUNDS)		\$57,000	\$57,000	\$57,000	\$57,000	\$57,000
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)					\$1,670,990	\$1,716,967
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)		\$925,898	\$2,427,583	\$1,823,576	\$1,670,990	\$1,716,967
FULL TIME EQUIVALENT POSITIONS:		7.2	12.5	14.0	14.0	14.0

STRATEGY DESCRIPTION AND JUSTIFICATION:

PURA §12.103 provides that the Executive Director is responsible for the daily operations of the PUCT and coordinating activities of PUCT employees. This strategy includes Agency Operations, General Law, Human Resources, Governmental Relations, and Communications. Strategy activities include strategic planning; budget administration; ensuring compliance with state travel regulations; human resources management; ensuring agency compliance with state and federal laws affecting personnel, and state procurement laws and regulations; responding to requests from the Legislature and state and federal agencies; and preparation of contracts with third party vendors.

473 Public Utility Commission of Texas

GOAL: 3 Indirect Administration
 OBJECTIVE: 1 Indirect Administration
 STRATEGY: 1 Central Administration

Service Categories:
 Service: 09 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
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EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

Changes in state and federal laws affecting human resources and procurement can affect activities under this strategy. The PUC seeks to improve efficiencies through automation of administrative functions.

EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

<u>STRATEGY BIENNIAL TOTAL - ALL FUNDS</u>		<u>BIENNIAL</u>	<u>EXPLANATION OF BIENNIAL CHANGE</u>	
<u>Base Spending (Est 2024 + Bud 2025)</u>	<u>Baseline Request (BL 2026 + BL 2027)</u>	<u>CHANGE</u>	<u>\$ Amount</u>	<u>Explanation(s) of Amount (must specify MOFs and FTEs)</u>
\$4,251,159	\$3,387,957	\$(863,202)	\$(8,000)	Adjustments for Laptops
			\$94,798	5% State Pay Increase
			\$(950,000)	Adjustments for Cubes
			<u>\$(863,202)</u>	Total of Explanation of Biennial Change

473 Public Utility Commission of Texas

GOAL: 3 Indirect Administration
 OBJECTIVE: 1 Indirect Administration
 STRATEGY: 2 Information Resources

Service Categories:

Service: 09 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
Objects of Expense:						
1001	SALARIES AND WAGES	\$143,585	\$614,634	\$809,667	\$727,632	\$742,417
1002	OTHER PERSONNEL COSTS	\$79,105	\$11,050	\$11,050	\$11,050	\$11,050
2001	PROFESSIONAL FEES AND SERVICES	\$15,071	\$17,862	\$20,085	\$21,154	\$21,859
2003	CONSUMABLE SUPPLIES	\$181	\$2,500	\$2,500	\$2,500	\$2,500
2004	UTILITIES	\$444	\$650	\$650	\$650	\$650
2005	TRAVEL	\$0	\$4,250	\$4,250	\$4,250	\$4,250
2006	RENT - BUILDING	\$366	\$500	\$500	\$500	\$500
2007	RENT - MACHINE AND OTHER	\$5,590	\$8,167	\$12,000	\$7,167	\$11,000
2009	OTHER OPERATING EXPENSE	\$27,425	\$527,423	\$528,024	\$524,131	\$526,250
5000	CAPITAL EXPENDITURES	\$0	\$0	\$0	\$0	\$0
TOTAL, OBJECT OF EXPENSE		\$271,767	\$1,187,036	\$1,388,726	\$1,299,034	\$1,320,476
Method of Financing:						
1	General Revenue Fund	\$248,017	\$1,163,286	\$1,364,976	\$1,275,284	\$1,296,726
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)		\$248,017	\$1,163,286	\$1,364,976	\$1,275,284	\$1,296,726
Method of Financing:						
666	Appropriated Receipts	\$23,750	\$23,750	\$23,750	\$23,750	\$23,750

473 Public Utility Commission of Texas

GOAL: 3 Indirect Administration
 OBJECTIVE: 1 Indirect Administration
 STRATEGY: 2 Information Resources

Service Categories:

Service: 09 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
SUBTOTAL, MOF (OTHER FUNDS)		\$23,750	\$23,750	\$23,750	\$23,750	\$23,750
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)					\$1,299,034	\$1,320,476
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)		\$271,767	\$1,187,036	\$1,388,726	\$1,299,034	\$1,320,476
FULL TIME EQUIVALENT POSITIONS:		1.6	3.7	4.6	4.6	4.6

STRATEGY DESCRIPTION AND JUSTIFICATION:

The Information Resources strategy provides resources for IT technology support for all areas of the Commission. The PUCT Agency Operations maintains the PUCT network and desktop operating environments providing internal and external users with a stable, scalable, and responsive computing environment. The strategy includes PUCT technology planning including but not limited to development of the Information Resource Strategic Plan and the Biennial Operating Plan.

EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

The Data Center Services Project affects the PUCT's implementation of this strategy. Advances in information technology affect the PUCT's use of computers and electronic information resources.

473 Public Utility Commission of Texas

GOAL: 3 Indirect Administration
 OBJECTIVE: 1 Indirect Administration
 STRATEGY: 2 Information Resources

Service Categories:

Service: 09 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
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EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

<u>STRATEGY BIENNIAL TOTAL - ALL FUNDS</u>		BIENNIAL	<u>EXPLANATION OF BIENNIAL CHANGE</u>	
Base Spending (Est 2024 + Bud 2025)	Baseline Request (BL 2026 + BL 2027)	CHANGE	\$ Amount	Explanation(s) of Amount (must specify MOFs and FTEs)
\$2,575,762	\$2,619,510	\$43,748	\$(2,000)	Adjustments for Laptops
			\$45,748	5% State Pay Increase
			\$43,748	Total of Explanation of Biennial Change

473 Public Utility Commission of Texas

GOAL: 3 Indirect Administration
 OBJECTIVE: 1 Indirect Administration
 STRATEGY: 3 Other Support Services

Service Categories:

Service: 09 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
Objects of Expense:						
1001	SALARIES AND WAGES	\$47,693	\$40,399	\$41,664	\$41,718	\$42,981
1002	OTHER PERSONNEL COSTS	\$243	\$3,210	\$3,210	\$3,210	\$3,210
2001	PROFESSIONAL FEES AND SERVICES	\$3,092	\$3,914	\$4,019	\$4,235	\$4,377
2003	CONSUMABLE SUPPLIES	\$39	\$500	\$500	\$500	\$500
2004	UTILITIES	\$95	\$130	\$130	\$130	\$130
2005	TRAVEL	\$0	\$1,650	\$1,557	\$1,329	\$1,199
2006	RENT - BUILDING	\$73	\$100	\$100	\$100	\$100
2007	RENT - MACHINE AND OTHER	\$1,128	\$3,200	\$3,200	\$2,200	\$2,200
2009	OTHER OPERATING EXPENSE	\$4,379	\$4,412	\$4,412	\$4,412	\$4,412
TOTAL, OBJECT OF EXPENSE		\$56,742	\$57,515	\$58,792	\$57,834	\$59,109
Method of Financing:						
1	General Revenue Fund	\$51,992	\$52,765	\$54,042	\$53,084	\$54,359
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)		\$51,992	\$52,765	\$54,042	\$53,084	\$54,359
Method of Financing:						
666	Appropriated Receipts	\$4,750	\$4,750	\$4,750	\$4,750	\$4,750

473 Public Utility Commission of Texas

GOAL: 3 Indirect Administration
 OBJECTIVE: 1 Indirect Administration
 STRATEGY: 3 Other Support Services

Service Categories:

Service: 09 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
SUBTOTAL, MOF (OTHER FUNDS)		\$4,750	\$4,750	\$4,750	\$4,750	\$4,750
TOTAL, METHOD OF FINANCE (INCLUDING RIDERS)					\$57,834	\$59,109
TOTAL, METHOD OF FINANCE (EXCLUDING RIDERS)		\$56,742	\$57,515	\$58,792	\$57,834	\$59,109
FULL TIME EQUIVALENT POSITIONS:		0.5	0.6	0.6	0.6	0.6

STRATEGY DESCRIPTION AND JUSTIFICATION:

The Other Support Services strategy includes Agency Operations, Library, Mail Room, Purchasing, and Facilities Management activities. The PUCT maintains a specialized legal and reference library, providing expert reference information to agency staff. The mail room provides reproduction and copying services, mail delivery and pick up, and receiving and distribution of items purchased. Staff responsible for agency purchasing and facilities management activities is also budgeted from this strategy.

EXTERNAL/INTERNAL FACTORS IMPACTING STRATEGY:

The PUCT seeks efficiencies in procurement through automation and coordination with other agencies in areas such as HUB procurement.

473 Public Utility Commission of Texas

GOAL: 3 Indirect Administration
 OBJECTIVE: 1 Indirect Administration
 STRATEGY: 3 Other Support Services

Service Categories:
 Service: 09 Income: A.2 Age: B.3

CODE	DESCRIPTION	Exp 2023	Est 2024	Bud 2025	BL 2026	BL 2027
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EXPLANATION OF BIENNIAL CHANGE (includes Rider amounts):

<u>STRATEGY BIENNIAL TOTAL - ALL FUNDS</u>		BIENNIAL CHANGE	<u>EXPLANATION OF BIENNIAL CHANGE</u>	
Base Spending (Est 2024 + Bud 2025)	Baseline Request (BL 2026 + BL 2027)		\$ Amount	Explanation(s) of Amount (must specify MOFs and FTEs)
\$116,307	\$116,943	\$636	\$(2,000)	Adjustments for Laptops
			\$2,636	5% State Pay Increase
			\$636	Total of Explanation of Biennial Change

SUMMARY TOTALS:

OBJECTS OF EXPENSE:	\$23,169,118	\$44,998,117	\$5,021,551,972	\$5,019,843,157	\$33,380,059
METHODS OF FINANCE (INCLUDING RIDERS):				\$5,019,843,157	\$33,380,059
METHODS OF FINANCE (EXCLUDING RIDERS):	\$23,169,118	\$44,998,117	\$5,021,551,972	\$5,019,843,157	\$33,380,059
FULL TIME EQUIVALENT POSITIONS:	201.8	253.0	283.0	283.0	283.0

3.B. Rider Revisions and Additions Request

Agency Code: 473	Agency Name: Public Utility Commission of Texas	Prepared By: Jay Stone	Date: August 16, 2024	Request Level: Base
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Current Rider Number	Page Number in 2024-25 GAA	Proposed Rider Language																																				
1	VIII-51	<p>A. Goal: COMPETITION/CHOICE/RATES/SERVICE</p> <p>Outcome (Results/Impact):</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Percent of Texas Cities Served by Three or More Certificated Telecommunication Providers</td> <td style="width: 10%; text-align: center;">70%</td> <td style="width: 20%; text-align: center;">70%</td> </tr> <tr> <td>Average Price of Electricity per kWh in Texas for Residential Customers from Competitive Suppliers as a Percentage of the National Residential Average</td> <td style="text-align: center;">85%</td> <td style="text-align: center;">85%</td> </tr> <tr> <td>Average Annual Residential Electric Bill from Competitive Suppliers as a Percentage of the National Average</td> <td style="text-align: center;">115%</td> <td style="text-align: center;">115%</td> </tr> <tr> <td>Average Price of Electricity per kWh for Residential Customers from Competitive Suppliers in Texas Offered on the Power-to-Choose Website as a Percentage of the National Average Cost of Electricity for the Same Class of Service</td> <td style="text-align: center;">70%</td> <td style="text-align: center;">70%</td> </tr> <tr> <td>Average Annual Residential Telephone Bill in Texas as a Percentage of the National Average</td> <td style="text-align: center;">131%</td> <td style="text-align: center;">131%</td> </tr> </table> <p>A.1.1. Strategy: MARKET COMPETITION</p> <p>Output (Volume):</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Number of Cases Completed Related to Competition Among Providers</td> <td style="width: 10%; text-align: center;">350</td> <td style="width: 20%; text-align: center;">350</td> </tr> </table> <p>Efficiencies:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Average Number of Days to Process an Application for a Certificate of Authority and Service Provider Certificate of Authority</td> <td style="width: 10%; text-align: center;">50</td> <td style="width: 20%; text-align: center;">50</td> </tr> </table> <p>A.2.1. Strategy: UTILITY REGULATION</p> <p>Output (Volume):</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Number of Rate Cases Completed for Regulated Electric Utilities</td> <td style="width: 10%; text-align: center;">65</td> <td style="width: 20%; text-align: center;">65</td> </tr> <tr> <td>Number of Rate Cases Completed for Regulated Telecommunications Providers</td> <td style="text-align: center;">102</td> <td style="text-align: center;">102</td> </tr> <tr> <td>Number of Water Utility Rate Reviews Performed</td> <td style="text-align: center;">80</td> <td style="text-align: center;">80</td> </tr> <tr> <td>Number of Water Certificate of Convenience Applications Processed</td> <td style="text-align: center;">165</td> <td style="text-align: center;">165</td> </tr> </table> <p>Efficiencies:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Average Number of Days to Process a Major Rate Case for a Transmission and Distribution Utility</td> <td style="width: 10%; text-align: center;">200</td> <td style="width: 20%; text-align: center;">200</td> </tr> </table>	Percent of Texas Cities Served by Three or More Certificated Telecommunication Providers	70%	70%	Average Price of Electricity per kWh in Texas for Residential Customers from Competitive Suppliers as a Percentage of the National Residential Average	85%	85%	Average Annual Residential Electric Bill from Competitive Suppliers as a Percentage of the National Average	115%	115%	Average Price of Electricity per kWh for Residential Customers from Competitive Suppliers in Texas Offered on the Power-to-Choose Website as a Percentage of the National Average Cost of Electricity for the Same Class of Service	70%	70%	Average Annual Residential Telephone Bill in Texas as a Percentage of the National Average	131%	131%	Number of Cases Completed Related to Competition Among Providers	350	350	Average Number of Days to Process an Application for a Certificate of Authority and Service Provider Certificate of Authority	50	50	Number of Rate Cases Completed for Regulated Electric Utilities	65	65	Number of Rate Cases Completed for Regulated Telecommunications Providers	102	102	Number of Water Utility Rate Reviews Performed	80	80	Number of Water Certificate of Convenience Applications Processed	165	165	Average Number of Days to Process a Major Rate Case for a Transmission and Distribution Utility	200	200
Percent of Texas Cities Served by Three or More Certificated Telecommunication Providers	70%	70%																																				
Average Price of Electricity per kWh in Texas for Residential Customers from Competitive Suppliers as a Percentage of the National Residential Average	85%	85%																																				
Average Annual Residential Electric Bill from Competitive Suppliers as a Percentage of the National Average	115%	115%																																				
Average Price of Electricity per kWh for Residential Customers from Competitive Suppliers in Texas Offered on the Power-to-Choose Website as a Percentage of the National Average Cost of Electricity for the Same Class of Service	70%	70%																																				
Average Annual Residential Telephone Bill in Texas as a Percentage of the National Average	131%	131%																																				
Number of Cases Completed Related to Competition Among Providers	350	350																																				
Average Number of Days to Process an Application for a Certificate of Authority and Service Provider Certificate of Authority	50	50																																				
Number of Rate Cases Completed for Regulated Electric Utilities	65	65																																				
Number of Rate Cases Completed for Regulated Telecommunications Providers	102	102																																				
Number of Water Utility Rate Reviews Performed	80	80																																				
Number of Water Certificate of Convenience Applications Processed	165	165																																				
Average Number of Days to Process a Major Rate Case for a Transmission and Distribution Utility	200	200																																				

3.B. Rider Revisions and Additions Request (continued)

	<p>A.3.1. Strategy: INVESTIGATION AND ENFORCEMENT</p> <p>Output (Volume):</p> <p>Number of Enforcement Investigations Conducted 150 150</p>
	<p><u>A.4.1 Strategy: TEXAS ENERGY FUND</u></p> <p><u>Outcome (Results/Impact):</u></p> <p><u>Number of Megawatts Resulting from Texas Energy Fund Programs</u> 5,000 6,200</p>
	<p><u>Output (Volume)</u></p> <p><u>Texas Energy Fund Dollar Amount Obligated to Awardees</u> \$3,200,000,000 \$4,700,000,000</p> <p><u>Number of Texas Energy Fund Grants and Low-Interest Loans Awarded</u> 2,500 5,000</p>
	<p>B. Goal: EDUCATION AND CUSTOMER ASSISTANCE</p> <p>Outcome (Results/Impact):</p> <p>Percentage of Customer Complaints Resolved through Informal Complaint Resolution Process 99% 99%</p>
	<p>B.1.1. Strategy: INFORMATION AND EDUCATION EFFORTS</p> <p>Output (Volume):</p> <p><u>Number of Presentations Conducted by the Office of Public Engagement</u> 24 24</p> <p><u>Number of Calls and Emails Responded to by the Office of Public Engagement</u> 680 680</p>
	<p>A. Goal: COMPETITION/CHOICE/RATES/SERVICE</p> <p>Outcome (Results/Impact):</p> <p>Percent of Texas Cities Served by Three or More Certificated Telecommunication Providers 70% 70%</p> <p>Average Price of Electricity per kWh in Texas for Residential Customers from Competitive Suppliers as a Percentage of the National Residential Average 85% 85%</p> <p>Average Annual Residential Electric Bill from Competitive Suppliers as a Percentage of the National Average 115% 115%</p> <p>Average Price of Electricity per kWh for Residential Customers from Competitive Suppliers in Texas Offered on the Power-to-Choose Website as a Percentage of the National Average Cost of Electricity for the Same Class of Service 70% 70%</p> <p>Average Annual Residential Telephone Bill in Texas as a Percentage of the National Average 131% 131%</p>
	<p>A.1.1. Strategy: MARKET COMPETITION</p> <p>Output (Volume):</p> <p>Number of Cases Completed Related to Competition Among Providers 350 350</p>
	<p>Efficiencies:</p> <p>Average Number of Days to Process an Application for a Certificate of 50 50</p>

3.B. Rider Revisions and Additions Request (continued)

		<p>Authority and Service Provider Certificate of Authority</p> <p>A.2.1. Strategy: UTILITY REGULATION</p> <p>Output (Volume):</p> <p>Number of Rate Cases Completed for Regulated Electric Utilities 65 65</p> <p>Number of Rate Cases Completed for Regulated Telecommunications Providers 10 2 10 2</p> <p>Number of Water Utility Rate Reviews Performed 80 80</p> <p>Number of Water Certificate of Convenience Applications Processed 165 165</p> <p>Efficiencies:</p> <p>Average Number of Days to Process a Major Rate Case for a Transmission and Distribution Utility 200 200</p> <p>A.3.1. Strategy: INVESTIGATION AND ENFORCEMENT</p> <p>Output (Volume):</p> <p>Number of Enforcement Investigations Conducted 150 150</p> <p><u>A.4.1 Strategy: TEXAS ENERGY FUND</u></p> <p><u>Outcome (Results/Impact):</u></p> <p><u>Number of Megawatts Resulting from Texas Energy Fund Programs</u> <u>5000</u> <u>6200</u></p> <p><u>Output (Volume)</u></p> <p><u>Texas Energy Fund Dollar Amount Obligated to Awardees</u> <u>\$3,200,000,000</u> <u>\$4,700,000,000</u></p> <p><u>Number of Texas Energy Fund Grants and Low-Interest Loans Awarded</u> <u>2,500</u> <u>5,000</u></p> <p>B. Goal: EDUCATION AND CUSTOMER ASSISTANCE</p> <p>Outcome (Results/Impact):</p> <p>Percentage of Customer Complaints Resolved through Informal Complaint Resolution Process 99% 99%</p> <p>B.1.1. Strategy: INFORMATION AND EDUCATION EFFORTS</p> <p>Output (Volume):</p> <p><u>Number of Presentations Conducted by the Office of Public Engagement</u> <u>24</u> <u>24</u></p> <p><u>Number of Calls and Emails Responded to by the Office of Public Engagement</u> <u>680</u> <u>680</u></p> <p><u>Number of Information Requests to Which Responses Were Provided</u> <u>40,000</u> <u>40,000</u></p>
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3.B. Rider Revisions and Additions Request (continued)

		<p>Efficiencies:</p> <p>Percent of Customer Information Product Distributed Electronically 95% 95%</p> <p>Explanatory:</p> <p>Number of Power - to - Choose Website Hits 1,000,000 1,000,000</p> <p>B.2.1. Strategy: ASSIST CUSTOMERS</p> <p>Output (Volume):</p> <p>Number of Customer Complaints Concluded 8,000 8,000</p> <p>Efficiencies:</p> <p>Average Number of Days to Conclude Customer Complaints 15 <u>25</u> 15 <u>25</u></p>																																								
2	VIII-51	<p>Capital Budget. None of the funds appropriated above may be expended for capital budget items except as listed below. The amounts shown below shall be expended only for the purposes shown and are not available for expenditure for other purposes. Amounts appropriated above and identified in this provision as appropriations either for “Lease Payments to the Master Lease Purchase Program” or for items with a “(MLPP)” notation shall be expended only for the purpose of making lease-purchase payments to the Texas Public Finance Authority pursuant to the provisions of Government Code § 1232.103. Upon approval from the Legislative Budget Board, capital budget funds listed below under “Acquisition of Information Resource Technologies” may be used to lease information resources hardware and/or software versus the purchase of information resources hardware and/or software, if determined by commission management to be in the best interest of the State of Texas.</p> <table style="width: 100%; margin-top: 20px;"> <thead> <tr> <th style="width: 60%;"></th> <th style="text-align: center; width: 10%;"><u>2024</u></th> <th style="text-align: center; width: 10%;"><u>2026</u></th> <th style="text-align: center; width: 10%;"><u>2025</u></th> <th style="text-align: center; width: 10%;"><u>2027</u></th> </tr> </thead> <tbody> <tr> <td>a. Acquisition of Information Resource Technologies</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td style="padding-left: 20px;">(1) PC Replacement</td> <td style="text-align: center;">98,000</td> <td></td> <td style="text-align: center;">98,000</td> <td></td> </tr> <tr> <td>b. Data Center Consolidation</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td style="padding-left: 20px;">(1) Data Center Consolidation</td> <td style="text-align: center;">310528</td> <td style="text-align: center;"><u>\$423,092</u></td> <td style="text-align: center;"><u>303,676</u></td> <td style="text-align: center;"><u>\$437,198</u></td> </tr> <tr> <td style="padding-left: 40px;">Total, Capital Budget</td> <td style="text-align: center;"><u>\$408,528</u></td> <td style="text-align: center;"><u>\$423,092</u></td> <td style="text-align: center;"><u>\$401,676</u></td> <td style="text-align: center;"><u>\$437,198</u></td> </tr> <tr> <td colspan="5" style="padding-top: 10px;">Method of Financing (Capital Budget):</td> </tr> <tr> <td style="padding-left: 20px;">General Revenue Fund</td> <td style="text-align: center;">\$408,528</td> <td style="text-align: center;"><u>\$423,092</u></td> <td style="text-align: center;"><u>\$401,676</u></td> <td style="text-align: center;"><u>\$437,198</u></td> </tr> </tbody> </table>		<u>2024</u>	<u>2026</u>	<u>2025</u>	<u>2027</u>	a. Acquisition of Information Resource Technologies					(1) PC Replacement	98,000		98,000		b. Data Center Consolidation					(1) Data Center Consolidation	310528	<u>\$423,092</u>	<u>303,676</u>	<u>\$437,198</u>	Total, Capital Budget	<u>\$408,528</u>	<u>\$423,092</u>	<u>\$401,676</u>	<u>\$437,198</u>	Method of Financing (Capital Budget):					General Revenue Fund	\$408,528	<u>\$423,092</u>	<u>\$401,676</u>	<u>\$437,198</u>
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3.B. Rider Revisions and Additions Request (continued)

		<p>Total, Method of Finance <u>\$408,528</u> <u>\$423,092</u> <u>\$401,676</u> <u>\$437,198</u></p> <p><i>The PUCT's 2026-2027 baseline request removes for PC replacement from capital projects as the new threshold is \$500,000 and the PUCT PC replacement does not meet that funding level for the biennium. The agency's 2026-27 baseline request for DCS reflects the most recent cost projection from DIR.</i></p>
3	VIII-51	<p>Unexpended Balance Authority. The unobligated and unexpended balances of appropriations to PUCT for the fiscal year ending August 31, 2024, 2026 are hereby appropriated to the commission for the same purposes for the fiscal year beginning September 1, 2025 2026.</p> <p><i>The PUC requests a non-substantive change to this rider to conform the dates with the 2026-2027 biennium.</i></p>
4	VIII-51	<p><u>Sunset Contingency:</u> The PUCT is requesting removal of this rider since the 88th Legislature authorized continuation of the agency.</p>
5	VIII-51	<p><u>Enhanced Analytics Reporting - No requested changes</u></p>
6	VIII-52	<p><u>Contingency for House Bill 2555:</u> The PUCT is requesting removal of this rider since the bill was passed by the 88th Legislature.</p>
7	VIII-53	<p><u>Contingency for Senate Bill 2627:</u> The PUCT is requesting removal of this rider since the bill was passed by the 88th Legislature.</p>

4.A. Exceptional Item Request Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
 TIME: 7:02:19AM

Agency code: 473 Agency name: Public Utility Commission of Texas

CODE	DESCRIPTION	Excp 2026	Excp 2027
	Item Name: Staffing Increase Item Priority: 1 IT Component: Yes Anticipated Out-year Costs: Yes Involve Contracts > \$50,000: No Includes Funding for the Following Strategy or Strategies:		
	01-01-01 Foster and Monitor Market Competition		
	01-02-01 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities		
	01-03-01 Conduct Investigations and Initiate Enforcement Actions		
	02-01-01 Provide Information and Educational Outreach to Customers		
	03-01-01 Central Administration		
	03-01-02 Information Resources		
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	3,613,000	3,613,000
1002	OTHER PERSONNEL COSTS	0	0
2005	TRAVEL	12,250	12,250
2007	RENT - MACHINE AND OTHER	94,500	94,500
2009	OTHER OPERATING EXPENSE	14,000	14,000
TOTAL, OBJECT OF EXPENSE		\$3,733,750	\$3,733,750
METHOD OF FINANCING:			
1	General Revenue Fund	3,733,750	3,733,750
TOTAL, METHOD OF FINANCING		\$3,733,750	\$3,733,750
FULL-TIME EQUIVALENT POSITIONS (FTE):		35.00	35.00

DESCRIPTION / JUSTIFICATION:

The PUCT has a need for additional staff to fulfill the agency’s mission, and address customer service and caseload challenges arising from increasing volumes and growing workload. Legislation in recent years has expanded the number of contested case proceedings, such as: 1) an increased number of the types of cost-recovery proceedings and an increase in the number of times per year that utility companies can apply for certain streamlined cost-recovery mechanisms 2) For water, there are also now streamlined filings in the form of System Improvement Charge (SIC) filings 3) additional rate-related issues and cases involving issues such as storm-hardening costs, resiliency costs, mobile generation costs, and vegetation management costs 4) Recent legislation allows for "relate-back" rates, which requires an additional step in the rate-setting process of comprehensive rate proceedings 5) The PUCT anticipates there will be future cases filed in response to recent weather events proposing legislatively authorized securitization financing for recovery of storm-related costs. Complaint dockets have steadily increased, from 49 in FY 2021 which included Winter Storm Uri, to 91 in FY 2024, as of the end of July (missing one month of data). The number of rulemakings completed at the PUCT has increased by 300% from FY 2021 to FY 2024. The growth in the agency size during the current biennium has created a need for more administrative, legal support, and operations staff to support the increased number of agency FTEs.

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

CODE	DESCRIPTION	Excp 2026	Excp 2027
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EXTERNAL/INTERNAL FACTORS:

The agency is responding to increased demand for its services. Contested case volumes are up, as are complaint volumes. Legislation passed in recent years has expanded the number of contested case proceedings as well as required rulemakings. Other legislation has reduced processing and review times.

PCLS TRACKING KEY:

N/A

DESCRIPTION OF IT COMPONENT INCLUDED IN EXCEPTIONAL ITEM:

Laptops, monitors, keyboards, mice, docking stations for new employees.

IS THIS IT COMPONENT RELATED TO A NEW OR CURRENT PROJECT?

NEW

STATUS:

N/A

OUTCOMES:

This staffing request is needed to meet customer service and growing caseload challenges of the PUCT.

OUTPUTS:

This staffing request is needed to meet customer service and growing caseload challenges of the PUCT.

TYPE OF PROJECT

Acquisition and Refresh of Hardware and Software

ALTERNATIVE ANALYSIS

This staffing request is needed to meet customer service and growing caseload challenges of the PUCT. If not funded, the PUCT will continue to struggle to meet customer needs.

ESTIMATED IT COST

2024	2025	2026	2027	2028	2029	2030	Total Over Life of Project
\$0	\$0	\$94,500	\$94,500	\$94,500	\$94,500	\$94,500	\$472,500

SCALABILITY

2024	2025	2026	2027	2028	2029	2030	Total Over Life of Project
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

4.A. Exceptional Item Request Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME: **7:02:19AM**

Agency code: **473** Agency name: **Public Utility Commission of Texas**

CODE	DESCRIPTION						Excp 2026	Excp 2027
FTE								
		2024	2025	2026	2027	2028	2029	2030
		0.0	0.0	35.0	35.0	35.0	35.0	35.0

DESCRIPTION OF ANTICIPATED OUT-YEAR COSTS :

Salaries, Training, IT Equipment

ESTIMATED ANTICIPATED OUT-YEAR COSTS FOR ITEM:

	2028	2029	2030
	\$3,733,750	\$3,733,750	\$3,733,750

4.A. Exceptional Item Request Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME: **7:02:19AM**

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

CODE	DESCRIPTION	Excp 2026	Excp 2027
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Item Name: Case Management System
Item Priority: 2
IT Component: Yes
Anticipated Out-year Costs: Yes
Involve Contracts > \$50,000: Yes
Includes Funding for the Following Strategy or Strategies: 03-01-02 Information Resources

OBJECTS OF EXPENSE:

1001	SALARIES AND WAGES	755,000	755,000
2005	TRAVEL	2,100	2,100
2007	RENT - MACHINE AND OTHER	16,200	16,200
2009	OTHER OPERATING EXPENSE	2,400	2,400
5000	CAPITAL EXPENDITURES	1,400,000	1,000,000
TOTAL, OBJECT OF EXPENSE		\$2,175,700	\$1,775,700

METHOD OF FINANCING:

1	General Revenue Fund	2,175,700	1,775,700
TOTAL, METHOD OF FINANCING		\$2,175,700	\$1,775,700

FULL-TIME EQUIVALENT POSITIONS (FTE):

	6.00	6.00
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DESCRIPTION / JUSTIFICATION:

The Sunset Commission report to the 88th Legislature identified the need for PUCT to improve its case processing data collection and tools, and recommended development of a case management system to streamline and improve its contested case processes. This exceptional item includes the cost associated with addressing this recommendation, including staffing (6 FTEs), hardware, software, and services. The PUCT anticipates that this project can be completed in the FY 2026-2027 biennium, with only the FTE costs continuing.

EXTERNAL/INTERNAL FACTORS:

The requested exceptional item addresses the Sunset Commission's recommendation to the Legislature in the 88th Legislative session. Improved contested case processes and tracking will positively affect all parties to contested cases.

PCLS TRACKING KEY:

N/A

DESCRIPTION OF IT COMPONENT INCLUDED IN EXCEPTIONAL ITEM:

Laptops, monitors, keyboards, mice, and docking stations for new employees. IT services to assist the PUCT in developing the system. Possible software purchases for certain parts of the system, if some features can be more cost effectively purchased and integrated into the system rather than developed in-house.

4.A. Exceptional Item Request Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME: **7:02:19AM**

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

CODE	DESCRIPTION	Excp 2026	Excp 2027
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IS THIS IT COMPONENT RELATED TO A NEW OR CURRENT PROJECT?

NEW

STATUS:

This project has not yet started.

OUTCOMES:

The PUCT expects to be able to improve its contested case processing through automation of manual tasks, increased process monitoring and case tracking abilities, and enhanced management reporting.

OUTPUTS:

The PUCT expects to complete this project in the FY 2026-2027 biennium.

TYPE OF PROJECT

Enterprise Management / Architecture / Performance

ALTERNATIVE ANALYSIS

Other alternatives considered were higher cost, particularly in out years, or would not fully address the Sunset recommendation.

ESTIMATED IT COST

2024	2025	2026	2027	2028	2029	2030	Total Over Life of Project
\$0	\$0	\$1,416,200	\$1,016,200	\$16,200	\$16,200	\$16,200	\$2,481,000

SCALABILITY

2024	2025	2026	2027	2028	2029	2030	Total Over Life of Project
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

FTE

2024	2025	2026	2027	2028	2029	2030
0.0	0.0	6.0	6.0	6.0	6.0	6.0

DESCRIPTION OF ANTICIPATED OUT-YEAR COSTS :

Salaries, Training, IT Equipment

4.A. Exceptional Item Request Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME: **7:02:19AM**

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

CODE	DESCRIPTION	Excp 2026	Excp 2027
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ESTIMATED ANTICIPATED OUT-YEAR COSTS FOR ITEM:

2028	2029	2030
\$775,700	\$775,700	\$775,700

APPROXIMATE PERCENTAGE OF EXCEPTIONAL ITEM : 62.00%

CONTRACT DESCRIPTION :

The PUCT leases its laptops. The PUCT anticipates engaging software development services to assist PUCT staff in developing the case management system. There may be some desired features which can be more cost effectively purchased rather than developed in-house.

4.A. Exceptional Item Request Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME: **7:02:19AM**

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

CODE	DESCRIPTION	Excp 2026	Excp 2027
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Item Name:	Infrastructure Resiliency and Reliability		
Item Priority:	3		
IT Component:	Yes		
Anticipated Out-year Costs:	Yes		
Involve Contracts > \$50,000:	Yes		
Includes Funding for the Following Strategy or Strategies:	01-02-01	Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities	
	01-03-01	Conduct Investigations and Initiate Enforcement Actions	
	03-01-01	Central Administration	

OBJECTS OF EXPENSE:

1001	SALARIES AND WAGES	1,003,000	1,003,000
2005	TRAVEL	2,800	2,800
2007	RENT - MACHINE AND OTHER	21,600	21,600
2009	OTHER OPERATING EXPENSE	3,200	3,200
5000	CAPITAL EXPENDITURES	0	700,000
TOTAL, OBJECT OF EXPENSE		\$1,030,600	\$1,730,600

METHOD OF FINANCING:

1	General Revenue Fund	1,030,600	1,730,600
TOTAL, METHOD OF FINANCING		\$1,030,600	\$1,730,600

FULL-TIME EQUIVALENT POSITIONS (FTE):

8.00	8.00
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DESCRIPTION / JUSTIFICATION:

This exceptional item request is for 8 FTEs to enhance the agency's focus on infrastructure resiliency and reliability. The number of Certificate of Convenience and Necessity (CCN) applications has increased over the past two years, while legislation passed in 2023 (SB 1076) shortened the review time for electric transmission CCNs by half. The number of water dockets has also continued to increase. In addition, newly added resiliency plans and reports required by legislation create the need for additional FTEs across the contested case process. As part of this exceptional item request, the PUCT will develop an enhanced system to better report outage information during State Operations Center activation events, as well as to state leadership and the public.

EXTERNAL/INTERNAL FACTORS:

The agency is responding to increased demand over the past two years for its services relating resiliency and reliability. The volume of CCN applications as well as water-related filings continues to grow. After the Commission approves a Permian Basin Reliability Plan (the plan is currently filed with the Commission for consideration) and reliability plans for other areas in the state, the number of electric CCN applications filed will increase tremendously. Due to the increase in weather and outage events, the PUCT will develop a much more sophisticated reporting system (Eagle-I) to give better information to the State Operations Center, state leadership, and the public.

4.A. Exceptional Item Request Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME: **7:02:19AM**

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

CODE	DESCRIPTION	Excp 2026	Excp 2027
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PCLS TRACKING KEY:

N/A

DESCRIPTION OF IT COMPONENT INCLUDED IN EXCEPTIONAL ITEM:

Laptops, monitors, keyboards, mice, and docking stations for new employees. The PUCT expects to contract for software development services for the Eagle-I system.

IS THIS IT COMPONENT RELATED TO A NEW OR CURRENT PROJECT?

NEW

STATUS:

The Eagle-I project has not yet started.

OUTCOMES:

The Eagle-I system will provide more detailed outage tracking across the state than is currently available.

OUTPUTS:

The Eagle-I system will be available to provide outage information in the State Operations Center as well as to state leadership and the public in the event of a significant weather or outage event.

TYPE OF PROJECT

Enterprise Management / Architecture / Performance

ALTERNATIVE ANALYSIS

The staffing request and software project could be separated, and only the increased staffing approved.

ESTIMATED IT COST

2024	2025	2026	2027	2028	2029	2030	Total Over Life of Project
\$0	\$0	\$21,600	\$721,600	\$21,600	\$21,600	\$21,600	\$808,000

SCALABILITY

2024	2025	2026	2027	2028	2029	2030	Total Over Life of Project
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

4.A. Exceptional Item Request Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME: **7:02:19AM**

Agency code: **473** Agency name: **Public Utility Commission of Texas**

CODE	DESCRIPTION						Excp 2026	Excp 2027
FTE								
		2024	2025	2026	2027	2028	2029	2030
		0.0	0.0	8.0	8.0	8.0	8.0	8.0

DESCRIPTION OF ANTICIPATED OUT-YEAR COSTS :

Salaries, Training, IT Equipment

ESTIMATED ANTICIPATED OUT-YEAR COSTS FOR ITEM:

	2028	2029	2030
	\$1,030,600	\$1,030,600	\$1,030,600

APPROXIMATE PERCENTAGE OF EXCEPTIONAL ITEM : 27.00%

CONTRACT DESCRIPTION :

he PUCT expects to contract for software development services for the Eagle-I system.

4.A. Exceptional Item Request Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
 TIME: 7:02:19AM

Agency code: 473 Agency name: Public Utility Commission of Texas

CODE	DESCRIPTION	Excp 2026	Excp 2027
	Item Name: Texas Energy Fund Expansion		
	Item Priority: 4		
	IT Component: Yes		
	Anticipated Out-year Costs: Yes		
	Involve Contracts > \$50,000: No		
	Includes Funding for the Following Strategy or Strategies: 01-04-01 Grants and Loans for Electric Generating Facilities		
 OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	393,000	393,000
2005	TRAVEL	1,400	1,400
2007	RENT - MACHINE AND OTHER	10,800	10,800
2009	OTHER OPERATING EXPENSE	1,600	1,600
	TOTAL, OBJECT OF EXPENSE	\$406,800	\$406,800
 METHOD OF FINANCING:			
1	General Revenue Fund	406,800	406,800
	TOTAL, METHOD OF FINANCING	\$406,800	\$406,800
 FULL-TIME EQUIVALENT POSITIONS (FTE):		4.00	4.00

DESCRIPTION / JUSTIFICATION:

The PUCT is currently appropriated \$5 billion for the Texas Energy Fund (TEF) to provide grants and loans to finance the construction, maintenance, modernization, and operation of electric facilities in Texas. In FY 2026-2027, the PUCT will have issued the first set of grants and loans and have entered the monitoring phase of the project. The response to the TEF has been greater than anticipated, and the PUCT will need added staff to ensure that all projects in all programs funded by the TEF are monitored appropriately.

EXTERNAL/INTERNAL FACTORS:

PUCT staff will need additional FTEs to keep up with the demand as all four programs within the Texas Energy Fund will be operational.

PCLS TRACKING KEY:

N/A

DESCRIPTION OF IT COMPONENT INCLUDED IN EXCEPTIONAL ITEM:

Laptops, monitors, keyboards, mice, and docking stations for new employees.

IS THIS IT COMPONENT RELATED TO A NEW OR CURRENT PROJECT?

CURRENT

4.A. Exceptional Item Request Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME: **7:02:19AM**

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

CODE	DESCRIPTION	Excp 2026	Excp 2027
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STATUS:

The TEF was instituted in the last legislative session.

OUTCOMES:

The additional IT equipment will allow the FTEs requested to complete their work

OUTPUTS:

The additional IT equipment will allow the FTEs requested to complete their work as the bulk of the TEF programs will be starting

TYPE OF PROJECT

Acquisition and Refresh of Hardware and Software

ALTERNATIVE ANALYSIS

There is not any alternative options for the new FTEs if they are not provided proper equipment

ESTIMATED IT COST

2024	2025	2026	2027	2028	2029	2030	Total Over Life of Project
\$0	\$0	\$10,800	\$10,800	\$10,800	\$10,800	\$10,800	\$54,000

SCALABILITY

2024	2025	2026	2027	2028	2029	2030	Total Over Life of Project
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

FTE

2024	2025	2026	2027	2028	2029	2030
0.0	0.0	4.0	4.0	4.0	4.0	4.0

DESCRIPTION OF ANTICIPATED OUT-YEAR COSTS :

Salaries, Training, IT Equipment

ESTIMATED ANTICIPATED OUT-YEAR COSTS FOR ITEM:

2028	2029	2030
\$406,800	\$406,800	\$406,800

4.A. Exceptional Item Request Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
 TIME: 7:02:19AM

Agency code: 473 Agency name: Public Utility Commission of Texas

CODE	DESCRIPTION	Excp 2026	Excp 2027
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Item Name: Power to Choose Refresh
Item Priority: 5
IT Component: Yes
Anticipated Out-year Costs: No
Involve Contracts > \$50,000: Yes
Includes Funding for the Following Strategy or Strategies: 03-01-01 Central Administration

OBJECTS OF EXPENSE:

5000	CAPITAL EXPENDITURES	500,000	0
TOTAL, OBJECT OF EXPENSE		\$500,000	\$0

METHOD OF FINANCING:

1	General Revenue Fund	500,000	0
TOTAL, METHOD OF FINANCING		\$500,000	\$0

DESCRIPTION / JUSTIFICATION:

The PUCT provides Power to Choose to consumers in deregulated communities so that they can compare rates from electricity providers in their areas. This resource was implemented in the early 2000s, and the last significant update was done in 2015. Power to Choose is overdue for a refresh with modern web architecture and an updated user interface. The cost for this project is estimated to be a one-time cost of \$500,000.

EXTERNAL/INTERNAL FACTORS:

To provide information in an improved format to the public in deregulated markets on retail electric providers choices for electric service. The existing website was developed in the early 2000's with the last significant update in 2015.

PCLS TRACKING KEY:

N/A

DESCRIPTION OF IT COMPONENT INCLUDED IN EXCEPTIONAL ITEM:

Website

IS THIS IT COMPONENT RELATED TO A NEW OR CURRENT PROJECT?

NEW

STATUS:

The project has not yet started.

4.A. Exceptional Item Request Schedule
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 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
 TIME: 7:02:19AM

Agency code: 473

Agency name: Public Utility Commission of Texas

CODE	DESCRIPTION	Excp 2026	Excp 2027
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OUTCOMES:

Updated resource for the public to use.

OUTPUTS:

Updated resource for the public to use.

TYPE OF PROJECT

Acquisition and Refresh of Hardware and Software

ALTERNATIVE ANALYSIS

The PUCT will continue supporting the existing website if the replacement is not funded. It is not scalable.

ESTIMATED IT COST

2024	2025	2026	2027	2028	2029	2030	Total Over Life of Project
\$0	\$0	\$500,000	\$0	\$0	\$0	\$0	\$500,000

SCALABILITY

2024	2025	2026	2027	2028	2029	2030	Total Over Life of Project
\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

FTE

2024	2025	2026	2027	2028	2029	2030
0.0	0.0	0.0	0.0	0.0	0.0	0.0

APPROXIMATE PERCENTAGE OF EXCEPTIONAL ITEM : 100.00%

CONTRACT DESCRIPTION :

The PUCT anticipates outsourcing the development of the website. Ongoing support will be handled by existing PUCT staff.

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name: Staffing Increase			
Allocation to Strategy: 1-1-1 Foster and Monitor Market Competition			
STRATEGY IMPACT ON OUTCOME MEASURES:			
<u>1</u>	% Tx Cities Srvd by 3 or More Certificated Telecommunication Providers	70.00%	70.00%
<u>2</u>	Avg Price Elec/kWh in TX for Residential Customers As % of Nat'l Avg	85.00%	85.00%
<u>3</u>	Avg Price Electricity/kWh for TX Commercial Customers As % Nat'l Avg	70.00%	70.00%
<u>4</u>	Avg Price Electricity/kWh for TX Industrial Customers As % Nat'l Avg	75.00%	75.00%
<u>5</u>	Avg Ann Resid Elec Bill from Competitive Suppliers as a % of Nat'l Avg	115.00%	115.00%
<u>6</u>	Avg Price/kWh Offered on Power-to-Choose as % of Nat'l Avg	70.00%	70.00%
OUTPUT MEASURES:			
<u>1</u>	Number of Retail Electric Providers Registered	120.00	120.00
<u>2</u>	Number of Cases Completed Related to Competition Among Providers	250.00	250.00
EFFICIENCY MEASURES:			
<u>1</u>	Avg # of Days to Process an Application for a Telecom COA & SPCOA	133.00	133.00
EXPLANATORY/INPUT MEASURES:			
<u>1</u>	# of Elect Coops and Municipal Utilities Reg for Wholesale Trans Rate	37.00	37.00
<u>2</u>	Percent of Energy Savings Goal Due to Energy Efficiency Programs	150.00%	150.00%
<u>3</u>	Percent of Demand Reduction Goal Due to Energy Efficiency Programs	200.00%	200.00%
<u>4</u>	Number of Power Generation Companies in Texas	500.00	500.00
<u>5</u>	Number of Aggregators in Texas	180.00	180.00
<u>6</u>	Number of Applications & Amendments for Cable Franchise Certificates	80.00	80.00
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	340,000	340,000
2005	TRAVEL	1,050	1,050
2007	RENT - MACHINE AND OTHER	8,100	8,100
2009	OTHER OPERATING EXPENSE	1,200	1,200
TOTAL, OBJECT OF EXPENSE		\$350,350	\$350,350
METHOD OF FINANCING:			
1	General Revenue Fund	350,350	350,350
TOTAL, METHOD OF FINANCING		\$350,350	\$350,350
FULL-TIME EQUIVALENT POSITIONS (FTE):		3.0	3.0

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name: Staffing Increase			
Allocation to Strategy: 1-2-1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities			
STRATEGY IMPACT ON OUTCOME MEASURES:			
<u>1</u>	Avg Price Elec/kWh for Res Cust from Reg Suppliers as % of Nat'l Avg	80.00%	80.00%
<u>2</u>	Avg Price Elec/kWh for Comm Cust from Reg Suppliers as % of Nat'l Avg	70.00%	70.00%
<u>3</u>	Average Annual Res Elec Bill from Reg Suppliers as % of Nat'l Avg	97.00%	97.00%
<u>4</u>	% of Subscribers Served by Exchanges Meeting Service Quality Standards	85.00%	85.00%
<u>5</u>	% Electric Customers Served by Electric Utilities Meeting Standards	98.00%	98.00%
OUTPUT MEASURES:			
<u>1</u>	Number of Rate Cases Completed for Regulated Electric Utilities	65.00	65.00
<u>2</u>	Number of Rate Cases Completed for Telecommunications Providers	2.00	2.00
<u>3</u>	Number of Water Utility Rate Reviews Performed	80.00	80.00
<u>4</u>	Number of Water Certificate of Convenience Applications Processed	165.00	165.00
EFFICIENCY MEASURES:			
<u>1</u>	Average Number of Days to Process a Major Rate Case for TDU	200.00	200.00
EXPLANATORY/INPUT MEASURES:			
<u>1</u>	Number of Electric Utilities Regulated	13.00	13.00
<u>2</u>	Number of Telecommunications Service Providers Regulated	63.00	63.00
<u>3</u>	Number of Water and Sewer Utilities Regulated	422.00	422.00
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	1,559,000	1,559,000
1002	OTHER PERSONNEL COSTS	0	0
2005	TRAVEL	4,900	4,900
2007	RENT - MACHINE AND OTHER	37,800	37,800
2009	OTHER OPERATING EXPENSE	5,600	5,600
TOTAL, OBJECT OF EXPENSE		\$1,607,300	\$1,607,300
METHOD OF FINANCING:			
1	General Revenue Fund	1,607,300	1,607,300
TOTAL, METHOD OF FINANCING		\$1,607,300	\$1,607,300
FULL-TIME EQUIVALENT POSITIONS (FTE):		14.0	14.0

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name: Staffing Increase			
Allocation to Strategy: 1-3-1 Conduct Investigations and Initiate Enforcement Actions			
OUTPUT MEASURES:			
<u>1</u>	Number of Enforcement Investigations Conducted	150.00	150.00
EXPLANATORY/INPUT MEASURES:			
<u>1</u>	Dollar Amount Administrative Penalties Assessed for Violations	2,500,000.00	2,500,000.00
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	1,061,000	1,061,000
1002	OTHER PERSONNEL COSTS	0	0
2005	TRAVEL	3,500	3,500
2007	RENT - MACHINE AND OTHER	27,000	27,000
2009	OTHER OPERATING EXPENSE	4,000	4,000
TOTAL, OBJECT OF EXPENSE		\$1,095,500	\$1,095,500
METHOD OF FINANCING:			
1	General Revenue Fund	1,095,500	1,095,500
TOTAL, METHOD OF FINANCING		\$1,095,500	\$1,095,500
FULL-TIME EQUIVALENT POSITIONS (FTE):		10.0	10.0

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name: Staffing Increase			
Allocation to Strategy: 2-1-1 Provide Information and Educational Outreach to Customers			
OUTPUT MEASURES:			
<u>1</u>	Number of Customer Information Products Distributed	700,000.00	700,000.00
<u>2</u>	Presentations or Meetings Conducted by the Office of Public Engagement	24.00	24.00
<u>3</u>	Responses to Calls and Emails to the Office of Public Engagement	680.00	680.00
EXPLANATORY/INPUT MEASURES:			
<u>1</u>	Number of Website Hits to Customer Protection Home Page	390,000.00	390,000.00
<u>2</u>	# of Power - to - Choose Website Hits	1,000,000.00	1,000,000.00
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	136,000	136,000
1002	OTHER PERSONNEL COSTS	0	0
2005	TRAVEL	700	700
2007	RENT - MACHINE AND OTHER	5,400	5,400
2009	OTHER OPERATING EXPENSE	800	800
TOTAL, OBJECT OF EXPENSE		\$142,900	\$142,900
METHOD OF FINANCING:			
1	General Revenue Fund	142,900	142,900
TOTAL, METHOD OF FINANCING		\$142,900	\$142,900
FULL-TIME EQUIVALENT POSITIONS (FTE):		2.0	2.0

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name: Staffing Increase			
Allocation to Strategy: 3-1-1 Central Administration			
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	300,000	300,000
1002	OTHER PERSONNEL COSTS	0	0
2005	TRAVEL	1,400	1,400
2007	RENT - MACHINE AND OTHER	10,800	10,800
2009	OTHER OPERATING EXPENSE	1,600	1,600
TOTAL, OBJECT OF EXPENSE		\$313,800	\$313,800
METHOD OF FINANCING:			
1 General Revenue Fund		313,800	313,800
TOTAL, METHOD OF FINANCING		\$313,800	\$313,800
FULL-TIME EQUIVALENT POSITIONS (FTE):		4.0	4.0

4.B. Exceptional Items Strategy Allocation Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
 TIME: 7:02:19AM

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name:			
	Staffing Increase		
Allocation to Strategy:			
	3-1-2 Information Resources		
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	217,000	217,000
1002	OTHER PERSONNEL COSTS	0	0
2005	TRAVEL	700	700
2007	RENT - MACHINE AND OTHER	5,400	5,400
2009	OTHER OPERATING EXPENSE	800	800
TOTAL, OBJECT OF EXPENSE		\$223,900	\$223,900
METHOD OF FINANCING:			
	1 General Revenue Fund	223,900	223,900
TOTAL, METHOD OF FINANCING		\$223,900	\$223,900
FULL-TIME EQUIVALENT POSITIONS (FTE):		2.0	2.0

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name: Case Management System			
Allocation to Strategy: 3-1-2 Information Resources			
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	755,000	755,000
2005	TRAVEL	2,100	2,100
2007	RENT - MACHINE AND OTHER	16,200	16,200
2009	OTHER OPERATING EXPENSE	2,400	2,400
5000	CAPITAL EXPENDITURES	1,400,000	1,000,000
TOTAL, OBJECT OF EXPENSE		\$2,175,700	\$1,775,700
METHOD OF FINANCING:			
1 General Revenue Fund		2,175,700	1,775,700
TOTAL, METHOD OF FINANCING		\$2,175,700	\$1,775,700
FULL-TIME EQUIVALENT POSITIONS (FTE):		6.0	6.0

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name: Infrastructure Resiliency and Reliability			
Allocation to Strategy: 1-2-1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities			
STRATEGY IMPACT ON OUTCOME MEASURES:			
<u>1</u>	Avg Price Elec/kWh for Res Cust from Reg Suppliers as % of Nat'l Avg	80.00%	80.00%
<u>2</u>	Avg Price Elec/kWh for Comm Cust from Reg Suppliers as % of Nat'l Avg	70.00%	70.00%
<u>3</u>	Average Annual Res Elec Bill from Reg Suppliers as % of Nat'l Avg	97.00%	97.00%
<u>4</u>	% of Subscribers Served by Exchanges Meeting Service Quality Standards	85.00%	85.00%
<u>5</u>	% Electric Customers Served by Electric Utilities Meeting Standards	98.00%	98.00%
OUTPUT MEASURES:			
<u>1</u>	Number of Rate Cases Completed for Regulated Electric Utilities	65.00	65.00
<u>2</u>	Number of Rate Cases Completed for Telecommunications Providers	2.00	2.00
<u>3</u>	Number of Water Utility Rate Reviews Performed	80.00	80.00
<u>4</u>	Number of Water Certificate of Convenience Applications Processed	165.00	165.00
EFFICIENCY MEASURES:			
<u>1</u>	Average Number of Days to Process a Major Rate Case for TDU	200.00	200.00
EXPLANATORY/INPUT MEASURES:			
<u>1</u>	Number of Electric Utilities Regulated	13.00	13.00
<u>2</u>	Number of Telecommunications Service Providers Regulated	63.00	63.00
<u>3</u>	Number of Water and Sewer Utilities Regulated	422.00	422.00
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	790,000	790,000
2005	TRAVEL	2,100	2,100
2007	RENT - MACHINE AND OTHER	16,200	16,200
2009	OTHER OPERATING EXPENSE	2,400	2,400
TOTAL, OBJECT OF EXPENSE		\$810,700	\$810,700
METHOD OF FINANCING:			
1	General Revenue Fund	810,700	810,700
TOTAL, METHOD OF FINANCING		\$810,700	\$810,700
FULL-TIME EQUIVALENT POSITIONS (FTE):		6.0	6.0

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name: Infrastructure Resiliency and Reliability			
Allocation to Strategy: 1-3-1 Conduct Investigations and Initiate Enforcement Actions			
OUTPUT MEASURES:			
	<u>1</u> Number of Enforcement Investigations Conducted	150.00	150.00
EXPLANATORY/INPUT MEASURES:			
	<u>1</u> Dollar Amount Administrative Penalties Assessed for Violations	2,500,000.00	2,500,000.00
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	131,000	131,000
2005	TRAVEL	350	350
2007	RENT - MACHINE AND OTHER	2,700	2,700
2009	OTHER OPERATING EXPENSE	400	400
TOTAL, OBJECT OF EXPENSE		\$134,450	\$134,450
METHOD OF FINANCING:			
	1 General Revenue Fund	134,450	134,450
TOTAL, METHOD OF FINANCING		\$134,450	\$134,450
FULL-TIME EQUIVALENT POSITIONS (FTE):		1.0	1.0

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name: Infrastructure Resiliency and Reliability			
Allocation to Strategy: 3-1-1 Central Administration			
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	82,000	82,000
2005	TRAVEL	350	350
2007	RENT - MACHINE AND OTHER	2,700	2,700
2009	OTHER OPERATING EXPENSE	400	400
5000	CAPITAL EXPENDITURES	0	700,000
TOTAL, OBJECT OF EXPENSE		\$85,450	\$785,450
METHOD OF FINANCING:			
1 General Revenue Fund		85,450	785,450
TOTAL, METHOD OF FINANCING		\$85,450	\$785,450
FULL-TIME EQUIVALENT POSITIONS (FTE):		1.0	1.0

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name: Texas Energy Fund Expansion			
Allocation to Strategy: 1-4-1 Grants and Loans for Electric Generating Facilities			
STRATEGY IMPACT ON OUTCOME MEASURES:			
<u>1</u>	Number of Megawatts Resulting from Texas Energy Fund Programs	6,200.00	6,200.00
OUTPUT MEASURES:			
<u>1</u>	Texas Energy Fund Dollar Amount Obligated to Awardees	1,200,000,000.00	1,700,000,000.00
OBJECTS OF EXPENSE:			
1001	SALARIES AND WAGES	393,000	393,000
2005	TRAVEL	1,400	1,400
2007	RENT - MACHINE AND OTHER	10,800	10,800
2009	OTHER OPERATING EXPENSE	1,600	1,600
TOTAL, OBJECT OF EXPENSE		\$406,800	\$406,800
METHOD OF FINANCING:			
1	General Revenue Fund	406,800	406,800
TOTAL, METHOD OF FINANCING		\$406,800	\$406,800
FULL-TIME EQUIVALENT POSITIONS (FTE):		4.0	4.0

Agency code: 473 Agency name: Public Utility Commission of Texas

Code	Description	Excp 2026	Excp 2027
Item Name: Power to Choose Refresh			
Allocation to Strategy: 3-1-1 Central Administration			
OBJECTS OF EXPENSE:			
5000	CAPITAL EXPENDITURES	500,000	0
TOTAL, OBJECT OF EXPENSE		\$500,000	\$0
METHOD OF FINANCING:			
1	General Revenue Fund	500,000	0
TOTAL, METHOD OF FINANCING		\$500,000	\$0
FULL-TIME EQUIVALENT POSITIONS (FTE):		0.0	0.0

4.C. Exceptional Items Strategy Request
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DATE: 8/16/2024
TIME: 7:02:20AM

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service

OBJECTIVE: 1 Maintain Policies to Foster Competition in Telecom & Elec Mkts

Service Categories:

STRATEGY: 1 Foster and Monitor Market Competition

Service: 17 Income: A.2 Age: B.3

CODE DESCRIPTION	Exp 2026	Exp 2027
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OBJECTS OF EXPENSE:

1001 SALARIES AND WAGES	340,000	340,000
2005 TRAVEL	1,050	1,050
2007 RENT - MACHINE AND OTHER	8,100	8,100
2009 OTHER OPERATING EXPENSE	1,200	1,200
Total, Objects of Expense	\$350,350	\$350,350

METHOD OF FINANCING:

1 General Revenue Fund	350,350	350,350
Total, Method of Finance	\$350,350	\$350,350

FULL-TIME EQUIVALENT POSITIONS (FTE): 3.0 3.0

EXCEPTIONAL ITEM(S) INCLUDED IN STRATEGY:

Staffing Increase

4.C. Exceptional Items Strategy Request
 89th Regular Session, Agency Submission, Version 1
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DATE: 8/16/2024
TIME: 7:02:20AM

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service

OBJECTIVE: 2 Regulate Providers Ensuring Companies Meet Service Quality Standards

Service Categories:

STRATEGY: 1 Conduct Rate Cases for Regulated Telephone, Electric & Water Utilities

Service: 17 Income: A.2 Age: B.3

CODE DESCRIPTION	Excp 2026	Excp 2027
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OBJECTS OF EXPENSE:

1001 SALARIES AND WAGES	2,349,000	2,349,000
2005 TRAVEL	7,000	7,000
2007 RENT - MACHINE AND OTHER	54,000	54,000
2009 OTHER OPERATING EXPENSE	8,000	8,000
Total, Objects of Expense	\$2,418,000	\$2,418,000

METHOD OF FINANCING:

1 General Revenue Fund	2,418,000	2,418,000
Total, Method of Finance	\$2,418,000	\$2,418,000

FULL-TIME EQUIVALENT POSITIONS (FTE):

20.0	20.0
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EXCEPTIONAL ITEM(S) INCLUDED IN STRATEGY:

Staffing Increase

Infrastructure Resiliency and Reliability

4.C. Exceptional Items Strategy Request
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 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
TIME: 7:02:20AM

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service

OBJECTIVE: 3 Ensure Compliance with Statutes, Rules, and Orders

Service Categories:

STRATEGY: 1 Conduct Investigations and Initiate Enforcement Actions

Service: 17 Income: A.2 Age: B.3

CODE DESCRIPTION	Excp 2026	Excp 2027
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OBJECTS OF EXPENSE:

1001 SALARIES AND WAGES	1,192,000	1,192,000
2005 TRAVEL	3,850	3,850
2007 RENT - MACHINE AND OTHER	29,700	29,700
2009 OTHER OPERATING EXPENSE	4,400	4,400
Total, Objects of Expense	\$1,229,950	\$1,229,950

METHOD OF FINANCING:

1 General Revenue Fund	1,229,950	1,229,950
Total, Method of Finance	\$1,229,950	\$1,229,950

FULL-TIME EQUIVALENT POSITIONS (FTE):	11.0	11.0
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EXCEPTIONAL ITEM(S) INCLUDED IN STRATEGY:

Staffing Increase

Infrastructure Resiliency and Reliability

4.C. Exceptional Items Strategy Request
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 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
TIME: 7:02:20AM

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

GOAL: 1 Ensure Competition, Choice, Just Rates, and Reliable Quality Service

OBJECTIVE: 4 Administer the Texas Energy Fund Programs

Service Categories:

STRATEGY: 1 Grants and Loans for Electric Generating Facilities

Service: 17 Income: A.2 Age: B.3

CODE DESCRIPTION	Excp 2026	Excp 2027
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OBJECTS OF EXPENSE:

1001 SALARIES AND WAGES	393,000	393,000
2005 TRAVEL	1,400	1,400
2007 RENT - MACHINE AND OTHER	10,800	10,800
2009 OTHER OPERATING EXPENSE	1,600	1,600
Total, Objects of Expense	\$406,800	\$406,800

METHOD OF FINANCING:

1 General Revenue Fund	406,800	406,800
Total, Method of Finance	\$406,800	\$406,800

FULL-TIME EQUIVALENT POSITIONS (FTE):

4.0	4.0
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EXCEPTIONAL ITEM(S) INCLUDED IN STRATEGY:

Texas Energy Fund Expansion

4.C. Exceptional Items Strategy Request
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
TIME: 7:02:20AM

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

GOAL: 2 Educate Customers and Assist Customers

OBJECTIVE: 1 Inform Customers of Choices & Rights & Facilitate Information Access

Service Categories:

STRATEGY: 1 Provide Information and Educational Outreach to Customers

Service: 17 Income: A.2 Age: B.3

CODE DESCRIPTION	Exp 2026	Exp 2027
-------------------------	-----------------	-----------------

OBJECTS OF EXPENSE:

1001 SALARIES AND WAGES	136,000	136,000
2005 TRAVEL	700	700
2007 RENT - MACHINE AND OTHER	5,400	5,400
2009 OTHER OPERATING EXPENSE	800	800
Total, Objects of Expense	\$142,900	\$142,900

METHOD OF FINANCING:

1 General Revenue Fund	142,900	142,900
Total, Method of Finance	\$142,900	\$142,900

FULL-TIME EQUIVALENT POSITIONS (FTE):

	2.0	2.0
--	-----	-----

EXCEPTIONAL ITEM(S) INCLUDED IN STRATEGY:

Staffing Increase

4.C. Exceptional Items Strategy Request
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
TIME: 7:02:20AM

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

GOAL: 3 Indirect Administration
 OBJECTIVE: 1 Indirect Administration
 STRATEGY: 1 Central Administration

Service Categories:
 Service: 09 Income: A.2 Age: B.3

CODE DESCRIPTION	Exp 2026	Exp 2027
OBJECTS OF EXPENSE:		
1001 SALARIES AND WAGES	382,000	382,000
2005 TRAVEL	1,750	1,750
2007 RENT - MACHINE AND OTHER	13,500	13,500
2009 OTHER OPERATING EXPENSE	2,000	2,000
5000 CAPITAL EXPENDITURES	500,000	700,000
Total, Objects of Expense	\$899,250	\$1,099,250

METHOD OF FINANCING:

1 General Revenue Fund	899,250	1,099,250
Total, Method of Finance	\$899,250	\$1,099,250

FULL-TIME EQUIVALENT POSITIONS (FTE):

5.0	5.0
-----	-----

EXCEPTIONAL ITEM(S) INCLUDED IN STRATEGY:

Staffing Increase
 Infrastructure Resiliency and Reliability
 Power to Choose Refresh

4.C. Exceptional Items Strategy Request
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
TIME: 7:02:20AM

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

GOAL: 3 Indirect Administration
 OBJECTIVE: 1 Indirect Administration
 STRATEGY: 2 Information Resources

Service Categories:
 Service: 09 Income: A.2 Age: B.3

CODE DESCRIPTION	Exp 2026	Exp 2027
OBJECTS OF EXPENSE:		
1001 SALARIES AND WAGES	972,000	972,000
2005 TRAVEL	2,800	2,800
2007 RENT - MACHINE AND OTHER	21,600	21,600
2009 OTHER OPERATING EXPENSE	3,200	3,200
5000 CAPITAL EXPENDITURES	1,400,000	1,000,000
Total, Objects of Expense	\$2,399,600	\$1,999,600

METHOD OF FINANCING:

1 General Revenue Fund	2,399,600	1,999,600
Total, Method of Finance	\$2,399,600	\$1,999,600

FULL-TIME EQUIVALENT POSITIONS (FTE):

8.0	8.0
-----	-----

EXCEPTIONAL ITEM(S) INCLUDED IN STRATEGY:

Staffing Increase

Case Management System

5.A. Capital Budget Project Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME : **7:02:20AM**

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

Category Code / Category Name

Project Sequence/Project Id/ Name

OOE / TOF / MOF CODE

Est 2024

Bud 2025

BL 2026

BL 2027

5005 Acquisition of Information Resource Technologies

2/2 Case Management System

OBJECTS OF EXPENSE

Capital

General	5000	CAPITAL EXPENDITURES		\$0	\$0	\$0	\$0
		Capital Subtotal OOE, Project	2	\$0	\$0	\$0	\$0
		Subtotal OOE, Project	2	\$0	\$0	\$0	\$0

TYPE OF FINANCING

Capital

General	CA	1	General Revenue Fund	\$0	\$0	\$0	\$0
			Capital Subtotal TOF, Project	2	\$0	\$0	\$0
			Subtotal TOF, Project	2	\$0	\$0	\$0

3/3 Texas Eagle-I Reporting System

OBJECTS OF EXPENSE

Capital

General	5000	CAPITAL EXPENDITURES		\$0	\$0	\$0	\$0
		Capital Subtotal OOE, Project	3	\$0	\$0	\$0	\$0
		Subtotal OOE, Project	3	\$0	\$0	\$0	\$0

TYPE OF FINANCING

Capital

General	CA	1	General Revenue Fund	\$0	\$0	\$0	\$0
			Capital Subtotal TOF, Project	3	\$0	\$0	\$0

5.A. Capital Budget Project Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME : **7:02:20AM**

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

Category Code / Category Name

Project Sequence/Project Id/ Name

OOE / TOF / MOF CODE

Est 2024

Bud 2025

BL 2026

BL 2027

Subtotal TOF, Project 3

\$0

\$0

\$0

\$0

4/4 Power To Choose Refresh

OBJECTS OF EXPENSE

Capital

General 5000 CAPITAL EXPENDITURES

\$0

\$0

\$0

\$0

Capital Subtotal OOE, Project 4

\$0

\$0

\$0

\$0

Subtotal OOE, Project 4

\$0

\$0

\$0

\$0

TYPE OF FINANCING

Capital

General CA 1 General Revenue Fund

\$0

\$0

\$0

\$0

Capital Subtotal TOF, Project 4

\$0

\$0

\$0

\$0

Subtotal TOF, Project 4

\$0

\$0

\$0

\$0

Capital Subtotal, Category 5005

\$0

\$0

\$0

\$0

Informational Subtotal, Category 5005

Total, Category 5005

\$0

\$0

\$0

\$0

7000 Data Center/Shared Technology Services

1/1 Data Center Consolidation

OBJECTS OF EXPENSE

Capital

General 2001 PROFESSIONAL FEES AND SERVICES

\$354,857

\$401,704

\$423,092

\$437,198

Capital Subtotal OOE, Project 1

\$354,857

\$401,704

\$423,092

\$437,198

5.A. Capital Budget Project Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
 TIME : 7:02:20AM

Agency code: 473

Agency name: Public Utility Commission of Texas

Category Code / Category Name

Project Sequence/Project Id/ Name

OOE / TOF / MOF CODE		Est 2024	Bud 2025	BL 2026	BL 2027
Subtotal OOE, Project 1		\$354,857	\$401,704	\$423,092	\$437,198
TYPE OF FINANCING					
<u>Capital</u>					
General	CA 1 General Revenue Fund	\$354,857	\$401,704	\$423,092	\$437,198
Capital Subtotal TOF, Project 1		\$354,857	\$401,704	\$423,092	\$437,198
Subtotal TOF, Project 1		\$354,857	\$401,704	\$423,092	\$437,198
Capital Subtotal, Category 7000		\$354,857	\$401,704	\$423,092	\$437,198
Informational Subtotal, Category 7000					
Total, Category 7000		\$354,857	\$401,704	\$423,092	\$437,198
AGENCY TOTAL -CAPITAL		\$354,857	\$401,704	\$423,092	\$437,198
AGENCY TOTAL -INFORMATIONAL					
AGENCY TOTAL		\$354,857	\$401,704	\$423,092	\$437,198
METHOD OF FINANCING:					
<u>Capital</u>					
General	1 General Revenue Fund	\$354,857	\$401,704	\$423,092	\$437,198
Total, Method of Financing-Capital		\$354,857	\$401,704	\$423,092	\$437,198
Total, Method of Financing		\$354,857	\$401,704	\$423,092	\$437,198

5.A. Capital Budget Project Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME : **7:02:20AM**

Agency code: **473**

Agency name: **Public Utility Commission of Texas**

Category Code / Category Name

Project Sequence/Project Id/ Name

OOE / TOF / MOF CODE

Est 2024

Bud 2025

BL 2026

BL 2027

TYPE OF FINANCING:

Capital

General CA CURRENT APPROPRIATIONS

\$354,857

\$401,704

\$423,092

\$437,198

Total, Type of Financing-Capital

\$354,857

\$401,704

\$423,092

\$437,198

Total,Type of Financing

\$354,857

\$401,704

\$423,092

\$437,198

5.B. Capital Budget Project Information
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
 TIME: 7:02:21AM

Agency Code:	473	Agency name:	Public Utility Commission of Texas
Category Number:	7000	Category Name:	Data Center/Shared Technology Svcs
Project number:	1	Project Name:	Data Center Consolidation

PROJECT DESCRIPTION

General Information

The Texas Data Center Services (DCS) program allows the state to employ an enterprise approach to improve management of major technology infrastructure projects and promote efficient and effective data center operations. It includes two hardened data centers, designed around government security and disaster recovery requirements, and flexible service tiers to meet needs and budgets. Joining the program allows agencies delegate data center management while they focus on delivering direct, mission-related value to their business users and clients.

PLCS Tracking Key

Number of Units / Average Unit Cost	BL 2026 \$423,092
Estimated Completion Date	August 31, 2027

Additional Capital Expenditure Amounts Required

2028	2029
423,092	437,198

Type of Financing	CA CURRENT APPROPRIATIONS
Projected Useful Life	\$826,260
Estimated/Actual Project Cost	\$826,260
Length of Financing/ Lease Period	2 Years

ESTIMATED/ACTUAL DEBT OBLIGATION PAYMENTS

				Total over project life
2026	2027	2028	2029	
423,092	437,198	423,092	437,198	1,720,580

REVENUE GENERATION / COST SAVINGS

<u>REVENUE COST FLAG</u>	<u>MOF CODE</u>	<u>AVERAGE AMOUNT</u>
---------------------------------	------------------------	------------------------------

Explanation: Texas Government Code §2054.375, Subchapter L. Statewide Technology Centers requires DIR to manage a statewide data center consolidation and identify agencies for participation.

Project Location: Public Utility Commission of Texas
 1701 N. Congress Ave.
 Austin, Texas 78711-3326

Beneficiaries: As part of the Texas DCS program, participating agencies, internal and external customers.

Frequency of Use and External Factors Affecting Use:

Daily Operations

5.B. Capital Budget Project Information
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
 TIME: 7:02:21AM

Agency Code:	473	Agency name:	Public Utility Commission of Texas
Category Number:	5005	Category Name:	ACQUISITN INFO RES TECH.
Project number:	2	Project Name:	Case Management

PROJECT DESCRIPTION

General Information

The Sunset Commission report to the 88th Legislature identified the need for PUCT to improve its case processing data collection and tools, and recommended development of a case management system to streamline and improve its contested case processes. This exceptional item includes the cost associated with addressing this recommendation, including staffing (6 FTEs), hardware, software, and services. The PUCT anticipates that this project can be completed in the FY 2026-2027 biennium, with only the FTE costs continuing.

PLCS Tracking Key	N/A						
Number of Units / Average Unit Cost	BL 2026 \$1,400,000						
Estimated Completion Date	August 31, 2027						
Additional Capital Expenditure Amounts Required	<table border="0"> <tr> <td></td> <td>2028</td> <td>2029</td> </tr> <tr> <td></td> <td align="right">0</td> <td align="right">0</td> </tr> </table>		2028	2029		0	0
	2028	2029					
	0	0					
Type of Financing	CA CURRENT APPROPRIATIONS						
Projected Useful Life	10 Years						
Estimated/Actual Project Cost	\$2,400,000						
Length of Financing/ Lease Period	Current Appropriations						

ESTIMATED/ACTUAL DEBT OBLIGATION PAYMENTS

				Total over project life
	2026	2027	2028	2029
	1,400,000	1,000,000	0	0
				2,400,000

REVENUE GENERATION / COST SAVINGS

<u>REVENUE COST FLAG</u>	<u>MOF CODE</u>	<u>AVERAGE AMOUNT</u>

Explanation: The Sunset Commission report to the 88th Legislature identified the need for PUCT to improve its case processing data collection and tools, and recommended development of a case management system to streamline and improve its contested case processes. This exceptional item includes the cost associated with addressing this recommendation, including staffing (6 FTEs), hardware, software, and services. The PUCT anticipates that this project can be completed in the FY 2026-2027 biennium

Project Location: Public Utility Commission of Texas
 1701 N. Congress Ave.
 Austin, Texas 78711-3326

Beneficiaries: Internal staff and the general public

Frequency of Use and External Factors Affecting Use:

Daily

5.B. Capital Budget Project Information
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
 TIME: 7:02:21AM

Agency Code:	473	Agency name:	Public Utility Commission of Texas
Category Number:	5005	Category Name:	ACQUISITN INFO RES TECH.
Project number:	3	Project Name:	Texas Eagle-I

PROJECT DESCRIPTION

General Information

Texas Eagle-I is an interactive geographic information system (GIS) that allows users to view and map electricity energy infrastructure within the state of Texas and obtain near real-time informational updates concerning the electric sector within one visualization platform. This will provide outage reporting down to the zip code and county levels enhancing the state's ability to respond quickly during emergency operations

PLCS Tracking Key N/A
Number of Units / Average Unit Cost BL 2026 \$0
Estimated Completion Date August 31, 2027

Additional Capital Expenditure Amounts Required	2028	2029
	0	0
Type of Financing	CA CURRENT APPROPRIATIONS	
Projected Useful Life	10 Years	
Estimated/Actual Project Cost	\$700,000	
Length of Financing/ Lease Period	General Appropriations	

<u>ESTIMATED/ACTUAL DEBT OBLIGATION PAYMENTS</u>				Total over project life
2026	2027	2028	2029	
0	700,000	0	0	700,000

<u>REVENUE GENERATION / COST SAVINGS</u>		
<u>REVENUE COST FLAG</u>	<u>MOF CODE</u>	<u>AVERAGE AMOUNT</u>

Explanation: Texas Eagle-I is an interactive geographic information system (GIS) that allows users to view and map electricity energy infrastructure within the state of Texas and obtain near real-time informational updates concerning the electric sector within one visualization platform. This will provide outage reporting down to the zip code and county levels enhancing the state's ability to respond quickly during emergency operations

Project Location: Public Utility Commission of Texas
 1701 N. Congress Ave.
 Austin, Texas 78711-3326

Beneficiaries: The Public

Frequency of Use and External Factors Affecting Use:
 Daily

5.B. Capital Budget Project Information
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: 8/16/2024
 TIME: 7:02:21AM

Agency Code:	473	Agency name:	Public Utility Commission of Texas
Category Number:	5005	Category Name:	ACQUISITN INFO RES TECH.
Project number:	4	Project Name:	PTC

PROJECT DESCRIPTION

General Information

The PUCT provides Power to Choose to consumers in deregulated communities so that they can compare rates from electricity providers in their areas. This resource was implemented in the early 2000s, and the last significant update was done in 2015. Power to Choose is overdue for a refresh with modern web architecture and an updated user interface. The cost for this project is estimated to be a one-time cost of \$500,000.

PLCS Tracking Key

N/A

Number of Units / Average Unit Cost

BL 2026 \$500,000

Estimated Completion Date

August 31, 2026

Additional Capital Expenditure Amounts Required

2028

2029

0

0

Type of Financing

CA CURRENT APPROPRIATIONS

Projected Useful Life

10 Years

Estimated/Actual Project Cost

\$500,000

Length of Financing/ Lease Period

General Appropriations

ESTIMATED/ACTUAL DEBT OBLIGATION PAYMENTS

2026	2027	2028	2029	Total over project life
500,000	0	0	0	500,000

REVENUE GENERATION / COST SAVINGS

<u>REVENUE COST FLAG</u>	<u>MOF CODE</u>	<u>AVERAGE AMOUNT</u>

Explanation: The PUCT provides Power to Choose to consumers in deregulated communities so that they can compare rates from electricity providers in their areas. This resource was implemented in the early 2000s, and the last significant update was done in 2015. Power to Choose is overdue for a refresh with modern web architecture and an updated user interface. The cost for this project is estimated to be a one-time cost of \$500,000.

Project Location: Public Utility Commission of Texas
 1701 N Congress Ave
 Austin, Texas 78711-3326

Beneficiaries: Public in De-Regulated Markets

Frequency of Use and External Factors Affecting Use:

Daily

Agency code: 473 Agency name: Public Utility Commission of Texas

Category Code/Name

Project Sequence/Project Id/Name

Goal/Obj/Str	Strategy Name	Est 2024	Bud 2025	BL 2026	BL 2027	
5005 Acquisition of Information Resource Technologies						
2/2 Case Management						
GENERAL BUDGET						
Capital	3-1-2	INFORMATION RESOURCES	0	0	\$0	\$0
TOTAL, PROJECT			\$0	\$0	\$0	\$0
3/3 Texas Eagle-I						
GENERAL BUDGET						
Capital	3-1-1	CENTRAL ADMINISTRATION	0	0	0	0
TOTAL, PROJECT			\$0	\$0	\$0	\$0
4/4 PTC						
GENERAL BUDGET						
Capital	3-1-1	CENTRAL ADMINISTRATION	0	0	0	0
TOTAL, PROJECT			\$0	\$0	\$0	\$0

7000 Data Center/Shared Technology Services

1/1 Data Center Consolidation

GENERAL BUDGET

Capital	1-1-1	MARKET COMPETITION	102,908	116,494	122,696	126,787
	1-2-1	UTILITY REGULATION	99,359	112,477	118,465	122,415
	1-3-1	INVESTIGATION AND ENFORCEMENT	49,679	56,238	59,232	61,207
	2-2-1	ASSIST CUSTOMERS	17,742	20,085	21,154	21,859

5.C. Capital Budget Allocation to Strategies (Baseline)
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

DATE: **8/16/2024**
 TIME: **7:02:21AM**

Agency code: **473** Agency name: **Public Utility Commission of Texas**

Category Code/Name

Project Sequence/Project Id/Name

	Goal/Obj/Str	Strategy Name	Est 2024	Bud 2025	BL 2026	BL 2027
Capital	2-1-1	INFORMATION AND EDUCATION EFFORTS	21,291	24,102	\$25,385	\$26,231
	3-1-1	CENTRAL ADMINISTRATION	42,582	48,204	50,771	52,463
	3-1-2	INFORMATION RESOURCES	17,742	20,085	21,154	21,859
	3-1-3	OTHER SUPPORT SERVICES	3,554	4,019	4,235	4,377
		TOTAL, PROJECT	<u>\$354,857</u>	<u>\$401,704</u>	<u>\$423,092</u>	<u>\$437,198</u>
		TOTAL CAPITAL, ALL PROJECTS	\$354,857	\$401,704	\$423,092	\$437,198
		TOTAL INFORMATIONAL, ALL PROJECTS				
		TOTAL, ALL PROJECTS	<u>\$354,857</u>	<u>\$401,704</u>	<u>\$423,092</u>	<u>\$437,198</u>

473 Public Utility Commission of Texas

Category Code/Name

Project Sequence/Name

Goal/Obj/Str	Strategy Name	Est 2024	Bud 2025	BL 2026	BL 2027
5005 Acquisition of Information Resource Technologies					
2 Case Management					
OOE					
Capital					
3-1-2 INFORMATION RESOURCES					
<u>General Budget</u>					
5000	CAPITAL EXPENDITURES	0	0	0	0
TOTAL, OOE's		\$0	\$0	0	0
MOF					
GENERAL REVENUE FUNDS					
Capital					
3-1-2 INFORMATION RESOURCES					
<u>General Budget</u>					
1	General Revenue Fund	0	0	0	0
TOTAL, GENERAL REVENUE FUNDS		\$0	\$0	0	0
TOTAL, MOF's		\$0	\$0	0	0

473 Public Utility Commission of Texas

Category Code/Name		Est 2024	Bud 2025	BL 2026	BL 2027
Project Sequence/Name					
Goal/Obj/Str	Strategy Name				
3 Texas Eagle-I					
OOE					
Capital					
3-1-1 CENTRAL ADMINISTRATION					
<u>General Budget</u>					
5000	CAPITAL EXPENDITURES	0	0	0	0
TOTAL, OOE's		\$0	\$0	0	0
MOF					
GENERAL REVENUE FUNDS					
Capital					
3-1-1 CENTRAL ADMINISTRATION					
<u>General Budget</u>					
1	General Revenue Fund	0	0	0	0
TOTAL, GENERAL REVENUE FUNDS		\$0	\$0	0	0
TOTAL, MOF's		\$0	\$0	0	0

473 Public Utility Commission of Texas

Category Code/Name

Project Sequence/Name

Goal/Obj/Str	Strategy Name	Est 2024	Bud 2025	BL 2026	BL 2027
4 PTC					
OOE					
Capital					
3-1-1 CENTRAL ADMINISTRATION					
<u>General Budget</u>					
5000	CAPITAL EXPENDITURES	0	0	0	0
TOTAL, OOE's		\$0	\$0	0	0
MOF					
GENERAL REVENUE FUNDS					
Capital					
3-1-1 CENTRAL ADMINISTRATION					
<u>General Budget</u>					
1	General Revenue Fund	0	0	0	0
TOTAL, GENERAL REVENUE FUNDS		\$0	\$0	0	0
TOTAL, MOFs		\$0	\$0	0	0

7000 Data Center/Shared Technology Services

473 Public Utility Commission of Texas

Category Code/Name

Project Sequence/Name

Goal/Obj/Str	Strategy Name	Est 2024	Bud 2025	BL 2026	BL 2027
1 Data Center Consolidation					
OOE					
Capital					
1-1-1 MARKET COMPETITION					
<u>General Budget</u>					
2001	PROFESSIONAL FEES AND SERVICES	102,908	116,494	122,696	126,787
1-2-1 UTILITY REGULATION					
<u>General Budget</u>					
2001	PROFESSIONAL FEES AND SERVICES	99,359	112,477	118,465	122,415
1-3-1 INVESTIGATION AND ENFORCEMENT					
<u>General Budget</u>					
2001	PROFESSIONAL FEES AND SERVICES	49,679	56,238	59,232	61,207
2-1-1 INFORMATION AND EDUCATION EFFORTS					
<u>General Budget</u>					
2001	PROFESSIONAL FEES AND SERVICES	21,291	24,102	25,385	26,231
2-2-1 ASSIST CUSTOMERS					
<u>General Budget</u>					
2001	PROFESSIONAL FEES AND SERVICES	17,742	20,085	21,154	21,859
3-1-1 CENTRAL ADMINISTRATION					
<u>General Budget</u>					
2001	PROFESSIONAL FEES AND SERVICES	42,582	48,204	50,771	52,463

473 Public Utility Commission of Texas

Category Code/Name

Project Sequence/Name

Goal/Obj/Str	Strategy Name	Est 2024	Bud 2025	BL 2026	BL 2027
1 Data Center Consolidation					
3-1-2 INFORMATION RESOURCES					
<u>General Budget</u>					
2001	PROFESSIONAL FEES AND SERVICES	17,742	20,085	21,154	21,859
3-1-3 OTHER SUPPORT SERVICES					
<u>General Budget</u>					
2001	PROFESSIONAL FEES AND SERVICES	3,554	4,019	4,235	4,377
TOTAL, OOE's		\$354,857	\$401,704	423,092	437,198
MOF					
GENERAL REVENUE FUNDS					
Capital					
1-1-1 MARKET COMPETITION					
<u>General Budget</u>					
1	General Revenue Fund	102,908	116,494	122,696	126,787
1-2-1 UTILITY REGULATION					
<u>General Budget</u>					
1	General Revenue Fund	99,359	112,477	118,465	122,415
1-3-1 INVESTIGATION AND ENFORCEMENT					
<u>General Budget</u>					
1	General Revenue Fund	49,679	56,238	59,232	61,207
2-1-1 INFORMATION AND EDUCATION EFFORTS					
<u>General Budget</u>					
1	General Revenue Fund	21,291	24,102	25,385	26,231

473 Public Utility Commission of Texas

Category Code/Name

Project Sequence/Name

Goal/Obj/Str	Strategy Name	Est 2024	Bud 2025	BL 2026	BL 2027
1 Data Center Consolidation					
2-2-1 ASSIST CUSTOMERS					
<u>General Budget</u>					
1	General Revenue Fund	17,742	20,085	21,154	21,859
3-1-1 CENTRAL ADMINISTRATION					
<u>General Budget</u>					
1	General Revenue Fund	42,582	48,204	50,771	52,463
3-1-2 INFORMATION RESOURCES					
<u>General Budget</u>					
1	General Revenue Fund	17,742	20,085	21,154	21,859
3-1-3 OTHER SUPPORT SERVICES					
<u>General Budget</u>					
1	General Revenue Fund	3,554	4,019	4,235	4,377
TOTAL, GENERAL REVENUE FUNDS		\$354,857	\$401,704	423,092	437,198
TOTAL, MOFs		\$354,857	\$401,704	423,092	437,198

473 Public Utility Commission of Texas

		Est 2024	Bud 2025	BL 2026	BL 2027
CAPITAL					
<u>General Budget</u>					
GENERAL REVENUE FUNDS					
	TOTAL, GENERAL BUDGET	\$354,857	\$401,704	423,092	437,198
		354,857	401,704	423,092	437,198
	TOTAL, ALL PROJECTS	\$354,857	\$401,704	423,092	437,198

6.A. Historically Underutilized Business Supporting Schedule
 89th Regular Session, Agency Submission, Version 1
 Automated Budget and Evaluation System of Texas (ABEST)

Date: **8/16/2024**
 Time: **7:02:23AM**

Agency Code: **473** Agency: **Public Utility Commission of Texas**

COMPARISON TO STATEWIDE HUB PROCUREMENT GOALS

A. Fiscal Year - HUB Expenditure Information

Statewide HUB Goals	Procurement Category	% Goal	HUB Expenditures FY 2022			Total Expenditures FY 2022		HUB Expenditures FY 2023			Total Expenditures FY 2023	
			% Actual	Diff	Actual \$	% Goal	% Actual	Diff	Actual \$	FY 2023		
26.0%	Other Services	26.0 %	10.9%	-15.1%	\$54,347	\$500,227	26.0 %	6.0%	-20.0%	\$89,811	\$1,489,831	
21.1%	Commodities	21.1 %	11.9%	-9.2%	\$64,697	\$544,823	21.1 %	27.6%	6.5%	\$165,776	\$600,352	
	Total Expenditures		11.4%		\$119,044	\$1,045,050		12.2%		\$255,587	\$2,090,183	

B. Assessment of Attainment of HUB Procurement Goals

Attainment:

In FY 2022, the PUC did not exceed the goal for commodities or other services since the COVID recovery process was still ongoing. In FY 2023, the agency had increased efforts to utilize HUBs whenever possible for these types of purchases and had exceeded the statewide goal in commodities by 6.5% (27.6% total).

Applicability:

In fiscal years 2022 and 2023, the agency had no strategies or programs related to Heavy Construction, Building Construction and Special Trade (\$0 spent by the agency under each of these categories).

Factors Affecting Attainment:

The agency's work as Other Services is highly specialized in nature. Based on the agency's experience, only a few vendors qualified to perform these types of services are certified as HUBs. In FY 2023, the agency was able to utilize HUBs to meet 6% of the goal for this category.

C. Good-Faith Efforts to Increase HUB Participation

Outreach Efforts and Mentor-Protégé Programs:

Recently, the PUC had a transition in the purchasing department. With one purchaser to carry an increasing workload over the past year, the agency was not able to attend HUB related events and did not sponsor any mentor-protégé events. All efforts were still made in the day-to-day purchasing to recruit, obtain, and utilize all HUBs when possible.

HUB Program Staffing:

Casey Greene: Expert Level; CTCM Purchaser V, HUB Coordinator, assist HUBs wanting to contract with the state. Ensure compliance to HUB rules by HUBs and agency. Prepare & submit timely reports, Historically Underutilized Business (HUB) Reports, Annual & Semi-Annual HUB Reports

Current and Future Good-Faith Efforts:

6.A. Historically Underutilized Business Supporting Schedule
89th Regular Session, Agency Submission, Version 1
Automated Budget and Evaluation System of Texas (ABEST)

Date: **8/16/2024**
Time: **7:02:23AM**

Agency Code: **473** Agency: **Public Utility Commission of Texas**

Casey Greene: Expert Level; CTCM Purchaser V, HUB Coordinator, assist HUBs wanting to contract with the state. Ensure compliance to HUB rules by HUBs and agency. Prepare & submit timely reports, Historically Underutilized Business (HUB) Reports, Annual & Semi-Annual HUB Reports. Attend HUB events.

6.E. Estimated Revenue Collections Supporting Schedule
89th Regular Session, Agency Submission, Version 1
Automated Budget and Evaluation System of Texas (ABEST)

Agency Code: **473** Agency name: **Public Utility Commission of Texas**

FUND/ACCOUNT	Act 2023	Exp 2024	Est 2025	Est 2026	Est 2027
666 Appropriated Receipts					
Beginning Balance (Unencumbered):	\$0	\$0	\$0	\$0	\$0
Estimated Revenue:					
3603 Universal Srvc Fund Reimbursement	489,455	475,000	475,000	475,000	475,000
3719 Fees/Copies or Filing of Records	4,852	4,149	10,000	10,000	10,000
Subtotal: Actual/Estimated Revenue	494,307	479,149	485,000	485,000	485,000
Total Available	\$494,307	\$479,149	\$485,000	\$485,000	\$485,000
DEDUCTIONS:					
Texas Universal Service Fund	(489,455)	(475,000)	(475,000)	(475,000)	(475,000)
Fees/Copies of Filings of Records	(4,852)	(4,149)	(10,000)	(10,000)	(10,000)
Total, Deductions	\$(494,307)	\$(479,149)	\$(485,000)	\$(485,000)	\$(485,000)
Ending Fund/Account Balance	\$0	\$0	\$0	\$0	\$0

REVENUE ASSUMPTIONS:

The PUC's revenue projections are based on historical revenues and deductions from Fund 666 – Appropriated Receipts. Reimbursements for the Texas Universal Service Fund (TUSF) increase above the \$475,000 baseline estimate in years where staff workload associated with TUSF rules and projects exceeds historical amounts. Much of this work results from legislation passed during the legislative session, which is difficult to estimate.

CONTACT PERSON:

Jay Stone

Public Utility Commission of Texas

6.H. Estimated Total of All Agency Funds Outside the GAA Bill Pattern

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ESTIMATED GRAND TOTAL OF AGENCY FUNDS OUTSIDE THE 2026-27 GAA BILL PATTERN	\$	402,000,000
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<u>Texas Universal Service Fund</u>		
Estimated Beginning Balance in FY 2024	\$	144,000,000
Estimated Revenues FY 2024	\$	74,000,000
Estimated Revenues FY 2025	\$	67,000,000
FY 2022-23 Total	\$	<u>285,000,000</u>
Estimated Beginning Balance in FY 2026	\$	285,000,000
Estimated Revenues FY 2026	\$	61,000,000
Estimated Revenues FY 2027	\$	56,000,000
FY 2024-25 Total	\$	<u>402,000,000</u>
Constitutional or Statutory Creation and Use of Funds:		
<p>The Public Utility Regulatory Act (PURA) Chapter 56 (Telecommunications Assistance and Universal Service Fund), Subchapter B. (Universal Service Fund) Sec. 56.021 (Universal Service Fund Established) requires the Commission to adopt and enforce rules requiring Local Exchange Telephone companies to establish a universal service fund. The fund may be used to (1) assist telecommunications providers in providing basic local telecommunications service at reasonable rates in high cost rural areas; (2) reimburse the telecommunications carrier that provides the statewide telecommunications relay access service, Relay Texas, under Subchapter D; (3) finance the specialized telecommunications assistance program under Subchapter E; (4) reimburse the department of Health and Human Services, Texas Commission for the Deaf and Hard of Hearing, and the Public Utility Commission for costs incurred in implementing Chapter 56 and Chapter 57 of PURA; (5) reimburse telecommunication carriers that provide Lifeline telephone discount to low income customers as provided by 47 C.F.R. Part 54, Subpart E, as amended; (6) finance the implementation and administration of an integrated eligibility process created under Section 17.007 for Lifeline discounts, including outreach expenses the commission determines are reasonable and necessary; (7) reimburse a provider designated to serve an uncertificated area under Subchapter F; (8) reimburse a successor utility designated to serve under Subchapter G; and (9) finance the audio newspaper assistance program.</p>		
Method of Calculation and Revenue Assumptions:		
<p>PURA Sec. 56.022 requires that the Universal Service Fund be funded by a statewide uniform charge set by the Public Utility Commission. The fee is assessed on telecommunications receipts, and is charged to and paid by each telecommunications provider that has access to the customer base. The carriers are authorized to pass the charge on to the customer.</p> <p>The revenue estimate is based on a 3 year trend analysis of the taxable telecommunications receipts for 2021-2023. The current Texas Universal Service Fund taxable rate is 12% as of July 1, 2023 but was previously 24%. The estimated taxable receipts are: FY 2024 \$2,220,000,000; FY 2025 \$2,020,000,000; FY 2026 \$1,850,000,000; FY 2027 \$1,700,000,000. This estimate assumes a 9% reduction per year in taxable communications receipts based on the trend analysis</p>		