

**Electricity Facts Label**  
**Reliant Energy Retail Services, LLC**  
**Small Non-Residential POLR Plan, AEP Texas Central TDU Service Area**  
**Issue Date: 5/10/2025**

Average monthly use	1500 kWh	2500 kWh	3500 kWh
Average price per kWh	18.4¢	20.3¢	20.2¢

**Electricity price**

The Price per kWh above represents the price per kWh that will be applied to the monthly kWh usage and applicable kW demand for any given month for service provided under this EFL.

The Average Prices per kWh above are samples based on calculations that incorporate 7 kW demand for 1500 kWh, 11 kW demand for 2500 kWh, and 16 kW demand for 3500 kWh based on a 30% load factor. Your actual Average Price per kWh will depend on your usage and the pricing formula below:

LSP Rate (in \$ per kWh) = (Non-bypassable charges + LSP customer charge + LSP demand charge + LSP energy charge)/kWh used

Where:

- Non-bypassable charges must be all TDU charges and credits for the appropriate customer class in the applicable service territory and other charges including ERCOT administrative charges, nodal fees or surcharges, reliability unit commitment (RUC) capacity short charges attributable to LSP load, and applicable taxes from various taxing or regulatory authorities, multiplied by the level of kWh and kW used, where appropriate.
- LSP customer charge must be \$0.09 per kWh.
- LSP energy charge shall be the actual hourly Real-Time Settlement Point Prices (RTSPPs) for the customer's applicable load zone for the preceding calendar month multiplied by 125%, capped at 160% of the previous month's LSP energy charge.
- The LSP energy charge is 4.9¢/kWh.
- RTSPP interval prices are published at [www.ercot.com](http://www.ercot.com)

**Other Key Terms and questions**

*See Standard Terms of Service statement for full listing of fees, deposit policy, and other terms.*

**Disclosure Chart**

Type of Product	Variable
Contract Term	Month-to-Month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
What other fees may I be charged?	Information on other non-recurring fees is available in the Service Charges and Fees section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Reliant purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Sell Back product.
Renewable Content	This product is 24% renewable.
Statewide average for Renewable Content	The statewide average for renewable content is 33%.

Reliant Energy Business Services (dba), PO Box 3765, Houston, TX, 77253-3765  
[reliant.com](http://reliant.com), [service@reliant.com](mailto:service@reliant.com), phone: 1-866-660-4900, 7 a.m. to 7 p.m. CT (Mon. - Fri.)  
 PUCT Certificate Number #10007