

Electricity Facts Label
Reliant Energy Retail Services, LLC
Residential POLR Plan, AEP Texas North TDU Service Area
Issue Date: 09/10/2023

Electricity price

Average monthly use	500 kWh	1000 kWh	2000 kWh
Average price per kWh	23.6¢	23.1¢	22.9¢

Your average price for electricity will vary according to your usage and the components shown in the LSP rate formula below:

LSP Rate (in \$ per kWh) = (Non-bypassable charges + LSP customer charge + LSP energy charge)/kWh used

Where:

- Non-bypassable charges must be all TDU charges and credits for the appropriate customer class in the applicable service territory and other charges including ERCOT administrative charges, nodal fees or surcharges, reliability unit commitment (RUC) capacity short charges attributable to LSP load, and applicable taxes from various taxing or regulatory authorities, multiplied by the level of kWh and kW used, where appropriate.
- LSP customer charge must be \$0.09 per kWh.
- LSP energy charge shall be the average actual Real-Time Settlement Point Prices (RTSPPs) for the applicable load zone for the preceding calendar month multiplied by 120%, capped at 160% of the previous month's LSP energy charge.
- The LSP energy charge is 8.4¢/kWh.
- RTSPPs are published at www.ercot.com.

Other Key Terms and questions

See Standard Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Variable
Contract Term	Month-to-Month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
What other fees may I be charged?	Information on other non-recurring fees is available in the Service Charges and Fees section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Reliant purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Sell Back product.
Renewable Content	This product is 20% renewable.
Statewide average for Renewable Content	The statewide average for renewable content is 31%.

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