# Project No. 28626

# CLEC-to-CLEC and CLEC-to-ILEC Migration Contact List

DEFINITIONS:

1.      Migration Operations Contact (MOC) – This is the primary contact for utilities seeking customer information used to migrate the customers to and from CLECs and ILECs.  This Contact should be capable of answering the majority of questions about customer migration and resolve the majority of operations problems associated with migrating customers.  (Required Contact).

2.      Migration Escalation/Policy Primary Contact (ME/PP) – This is the Primary Contact for migration policy questions and problems not resolved at the Migration Operations Contact level.  For companies with only one to two Migration Contacts, this would also be considered the Final Contact. (Required Contact).

3.      Migration Escalation/Policy Secondary Contact (ME/PS) – This is the Secondary/intermediate Contact for migration policy questions and problems that are not resolved at the Migration Operations Contact and Migration Escalation/Policy Primary Contact level.  (Optional Contact)

4.      Migration Escalation/Policy Final Contact (ME/PF) – This is the Final Contact for migration policy questions and problems that are not resolved at the Migration Operations Contact, Migration Escalation/Policy Primary Contact and Secondary Contact levels.   All migration policy and operations questions and problems will be resolved at this level; if not resolved at lower levels. (Optional Contact)

## REQUESTED CONTACT INFORMATION

1.      Company Certificated Name:
2.      Company Certification Number:
3.      Type of Contact: – Migration Operations Contact (MOC), Migration Escalation/Policy Primary Contact (ME/PP), Migration Escalation/Policy Secondary Contact (ME/PS) & Migration Escalation/Policy Final Contact (ME/PF).
4.      Contact's Title: – Contact's Job Title.
5.      Contact's First Name: – First Name of Contact
6.      Contact's Middle Name: – Middle Name or Initial of Contact
7.      Contact's Last Name: – Last Name of Contact
8.      Contact's Email: – Email Address of Contact
9.      Contact's Main Phone Number: – Main Office Phone Number for Contact
10.     Contact's Fax Number – Facsimile Phone Number for Contact
11.     Contact's Toll-Free Phone Number – Toll-free Phone Number (If Exists)
12.     Contact's Cell Phone Number – Cell Phone Number of Contact (If Exists)
13.     Contact's Pager Number – Pager Number of Contact (If Exists)
14.     Contact's Home Phone Number – Home Phone Number of Contact (Optional)

**Repeat Requested Information above for each Type of Contact**