

PUBLIC UTILITY COMMISSION OF TEXAS

Major Outage Report

Pursuant to PUC Substantive Rules, Section 26.51(e)

Each utility must send the following information to the Public Utility Commission as soon as reasonably possible after a major outage lasting more than 4 hours has occurred:

Certificated Telecommunications Utility Name: _____

Authorized Contact Name and Title: _____

Authorized Contact Phone Number: _____

Authorized Contact Email Address: _____

Date and Time of Outage: _____

Estimated Number of Customers Affected (Residential, Business, etc.): _____

Identify All Affected Facilities (if known at time of report):

Estimated Date and Time of Full Restoration: _____

Suspected Cause of the outage: _____

Local Authorities that have been notified of the outage:

Local Media that were informed or made aware of the outage:

If the outage lasts more than 24 hours, the CTU shall provide a daily update to the Commission. Daily updates should be submitted via e-mail to: <mailto:outage@puc.state.tx.us>. After full restoration of the service, the CTU shall file a Summary Report of the service interruption in Project No. 37275 in Central Records.