

Who Provides Water and/or Sewer Service to My Property?

To find out who provides retail water and/or sewer service to a particular property, please use the following options:

1. If you are building a new home, contact the builder or developer.
2. If you are purchasing an existing home, this information is available in the *seller's disclosure* document. If you have not received this information, please contact the realtor. If no realtor is involved, please contact the seller.
3. If you are leasing, contact the property manager.
4. If possible, ask a neighbor or someone living near the area, who provides their water and/or sewer service.
5. If you are unable to determine the water and/or sewer service provider for a property using the methods above, then we suggest using the *Water and Sewer CCN Viewer*.

To access the *Water and Sewer CCN Viewer*, go to the following link:

<https://www.puc.texas.gov/industry/water/utilities/map.aspx>

If the above options have failed, please provide the following information to the PUC either by email or mail.

Mark the location of the property on a county map, in relation to the nearest major intersection.

Name:			
Phone:		Email:	
Physical address of property:			
County or Counties:			
Nearest main intersection*:			

**If there is no physical address, please include the city and zip code of the nearest intersection.*

Please email requests to:

water@puc.texas.gov

Please mail requests to:

Public Utility Commission of Texas
Water Utility Division
Attention: Mapping Staff
P.O. Box 13326
Austin, TX 78711-3326

A response may take up to 5 business days from the date the request is received.