Sprint Relay Customer Profile -
For more information: www.mysprintrelay.com

Sprint Relay

The Customer Profile form allows you who access relay through a toll-free number to submit your preferences. You will have the flexibility of updating your preferences as needed. Your information is confidential and secure. When completed, please return to:

Sprint TRS Customer Service
P.O. Box 29230 – MOINDA0101
Shawnee Mission, KS 66201-9230
or Fax at 877-877-3291

If you have questions or need assistance, contact Sprint Relay Customer Service:
Phone: *1-800-676-3777 Voice/TTY*
1-800-676-4290 Spanish
Email: *Sprint.TRSCustServ@sprint.com*

Your Personal Informaton:

Last Name	
First Name	Middle Initial
Area Code & Phone Number	Ext. Number
Street Address (No P.O. Box)	
City	State / Zip
Email	

Your Contact Numbers (For Sprint IP or Federal IP users only)

Area Code & Telephone Number

If you want to register to get your new 10-digit phone number, go to **www.mysprintrelay.com/login**

Frequently Dialed Numbers (Speed Dial for Non-Emergency Calls):
Note: Limit 30 characters per name

	Name	Area Code & Phone Number
1		
2		
3		
4		
5		

If you need to add more information, go to the **Additional Information** *section on the page 3.*

Emergency Numbers (Speed Dial for Emergency Calls Only):
Note: Limit 30 characters per name

	Name	Area Code & Phone Number
1		
2		
3		
4		
5		

If you need to add more information, go to the **Additional Information** *section on the page 3.*

Sprint Relay Customer Profile -

Sprint Relay

Your Preferences:

Gender Preference ☐ Female ☐ Male ☐ No Preference

Answer Type
☐ TTY ☐ ASCII 300 Baud ☐ Voice Carry Over ☐ Speech-to-Speech
☐ Voice ☐ ASCII 1200 Baud ☐ Hearing Carry Over ☐ Blind/Deaf TTY
☐ Turbo Code ☐ ASCII 2400 Baud ☐ 2-Line VCO ☐ Blind/Deaf ASCII

Language ☐ English ☐ Spanish

Announce Relay ☐ No

Explain Relay ☐ No

Background Noises ☐ No

Tone of Voice ☐ No

Type Recordings ☐ No

Long Hold Times ☐ No

Caller ID ☐ No

Type Slow ☐ No

Your Carrier of Choice:

Local Toll	☐ Sprint	☐ AT&T	☐ Verizon	☐ Other: _____
In-State LD	☐ Sprint	☐ AT&T	☐ Verizon	☐ Other: _____
State-to-State LD	☐ Sprint	☐ AT&T	☐ Verizon	☐ Other: _____
International Calls	☐ Sprint	☐ AT&T	☐ Verizon	☐ Other: _____

Preferred Billing Options:
select one

☐ Credit Cards * ☐ Paid by Inbound ☐ Other Long Distance CallingCard *

☐ Collect ☐ Third Party ☐ Third Party - In State

☐ FON Card * ☐ LEC Calling Card * ☐ LEC Card - In State

* If one of your preferred billing options selected above, it is required to provide your information below:

Number: _____ Exp. Date: Month ☐ Year ☐

Outdial Restrictions:
select one

☐ No Long Distance Calls ☐ No 800 Number ☐ No Marine Calls ☐ No Operator Assistance

☐ No International Calls ☐ No 900 Number ☐ No 976 Number ☐ No Directory Assistance

Blocked Outbound Numbers: *Note: Limit 3s0 characters per name*

	Name	Area Code & Phone Number
1		
2		
3		
4		
5		

*If you need to add more information, go to the **Additional Information** section on the page 3.*

Sprint Relay Customer Profile -

Sprint Relay

Important Information for Speech-to-Speech:

Sprint Relay offers unique Customer Profile specifically designated for Speech-to-Speech (STS) users. With Sprint's system, persons calling STS users who have difficulty sharing telephone numbers can be automatically connected to the STS user at the STS user's registered locations.

Go to **www.mysprintrelay.com/info**. After you enter your username and password, go to the menu list and click either **STS Contacts** or **STS Messages**.

The STS Messages screen allows STS users to prepare a temporary short message before the Relay Operator dials the number. When requested, the Relay Operator can retain this message in the STS user's profile for up to 24 hours. This is especially helpful when the line is busy and the STS user does not have to repeat the information on a call.

Additional Information: *Note: Limit 60 characters per name or note*

☐ Non-Emergency Speed Dial	☐ Emergency Speed Dial	☐ Blocked Number	☐ Note

Name/Phone # or Note [_____]

☐ Non-Emergency Speed Dial	☐ Emergency Speed Dial	☐ Blocked Number	☐ Note

Name/Phone # or Note [_____]

☐ Non-Emergency Speed Dial	☐ Emergency Speed Dial	☐ Blocked Number	☐ Note

Name/Phone # or Note [_____]

☐ Non-Emergency Speed Dial	☐ Emergency Speed Dial	☐ Blocked Number	☐ Note

Name/Phone # or Note [_____]

☐ Non-Emergency Speed Dial	☐ Emergency Speed Dial	☐ Blocked Number	☐ Note

Name/Phone # or Note [_____]

Security Question: *We do not share your information with other parties.*

What city were you born in?   Answer: [_____]

When completed, please return to:

Sprint TRS Customer Service
P.O. Box 29230 – MOINDA0101
Shawnee Mission, KS 66201-9230
or Fax at 877-877-3291

If you have questions or need assistance, contact Sprint Relay Customer Service:
Phone: **1-800-676-3777 Voice/TTY**
1-800-676-4290 Spanish
Email: **Sprint.TRSCustServ@sprint.com**